

CABINET

17-March 2004

PRINCIPAL SCRUTINY COMMITTEE

29-March 2004

WINCHESTER CITY COUNCIL BEST VALUE PERFORMANCE INDICATORS 2002/03

REPORT OF CHIEF EXECUTIVE

Contact Officer: John Kelly Tel No: 01962 848383

RECENT REFERENCES:

None

EXECUTIVE SUMMARY:

The Office of the Deputy Prime Minister (ODPM) has released the final Best Value Performance Indicator figures (BVPIs) for the year 2002/03. This report compares this year's performance figures with earlier years and with a 'family group' of similar authorities.

RECOMMENDATIONS:

That the content of the report be noted.

CABINET17-March 2004PRINCIPAL SCRUTINY COMMITTEE29-March 2004WINCHESTER CITY COUNCIL BEST VALUE PERFORMANCE INDICATORS 2002/03Report of Chief ExecutiveDETAIL:

1. The Office of the Deputy Prime Minister (ODPM) has released the final Best Value Performance Indicator figures (BVPIs) for the year 2002/03.
2. The attached spreadsheet (Appendix one) lists the 64 BVPIs, which will be published for Winchester. Alongside each of the figures the '75th percentile', the 'average' and the '25th percentile' for all District Councils is listed. For 55 of the 64 indicators it is possible to compare Winchester's performance with the other District Councils. For each of these figures Winchester's result has been compared and a rank of 'Top 25%', 'Above Average', 'Below Average' or 'Bottom 25%' has been allocated, depending on whether Winchester's figure was above or below the 'average' and then whether or not it was in the top or bottom quartile.
3. However, a figure that places Winchester in the 'Top 25%' or 'Above Average' does not necessarily mean that the result is good news. For example the number of days sick per member of staff in Winchester (BVPI 12) is 11.9. The average for all District Councils is 10 and the 75th percentile is 12. Winchester is above average, but in this instance being better than the average is not good news.
4. To help indicate whether a result is 'good' or 'bad' for Winchester the column 'BGN' indicates whether the figure is a Bad result, a Good result or Not comparable. This is subjective and although for most of the indicators it is reasonably clear whether a result is 'good' or 'bad' there are some where this reasoning could be challenged.
5. A combination of 'G' in the 'BGN' column with a rank of 'Top 25%' or 'Bottom 25%' means that the Winchester figure is amongst the best performing 25% of District councils. A 'G' with either 'Below Average' or 'Above Average' indicates that Winchester is above average but not amongst the best 25% of councils. Conversely, Winchester is amongst the bottom 25% of councils where a 'B' in the 'BGN' column combines with 'Top 25%' or 'Bottom 25%'. A 'G' with either 'Below Average' or 'Above Average' indicates that Winchester is below average but not amongst the bottom 25% of councils.
6. The final column in the table is a figure, which shows, in percentage terms, how far above or below the average of all district councils Winchester's performance is. Appendix two shows the 55 indicators that can be compared and has been sorted to show the BVPIs in the order of best to worst.
7. Of the 55 BVPIs where comparisons can be made 14 (25.5%) place Winchester amongst the worst performing councils. Another 3 (5.5%) are also below the average

figure for all councils. The other 38 (69.0%) are all above the average with 19 (34.5%) in the top 25% of councils.

8. A further comparison of the PI figures with a Local Authority 'family group' has also been prepared. There is no 'ready-made' group of Authorities for Winchester. CITFA however have produced a computer program whereby authorities can determine who their nearest neighbours are according to criteria the authority selects.
9. A nearest neighbour model for Winchester was created using the following criteria :

Population	Enumeration district based density
Population Aged 75 to 84	ED based Sparsity
Population aged 85 plus	% Day Visitors
Area	% of properties in bands E to H

Table 1

10. The 10 authorities that most closely matched the model were :-

1. Sevenoaks	2. Guildford
3. Salisbury	4. Wychavon
5. Stratford-on Avon	6. West Oxfordshire
7. Epping Forest	8. Mendip
9. Horsham	10. Test Valley

Table 2

11. The average, top quartile and bottom quartile figures for each performance indicator was calculated for these 10 authorities. Winchester's average figure was then compared against these figures. The chart below compares the percentage of Winchester's PIs in each category against all districts for the last three years and the family group for this year.

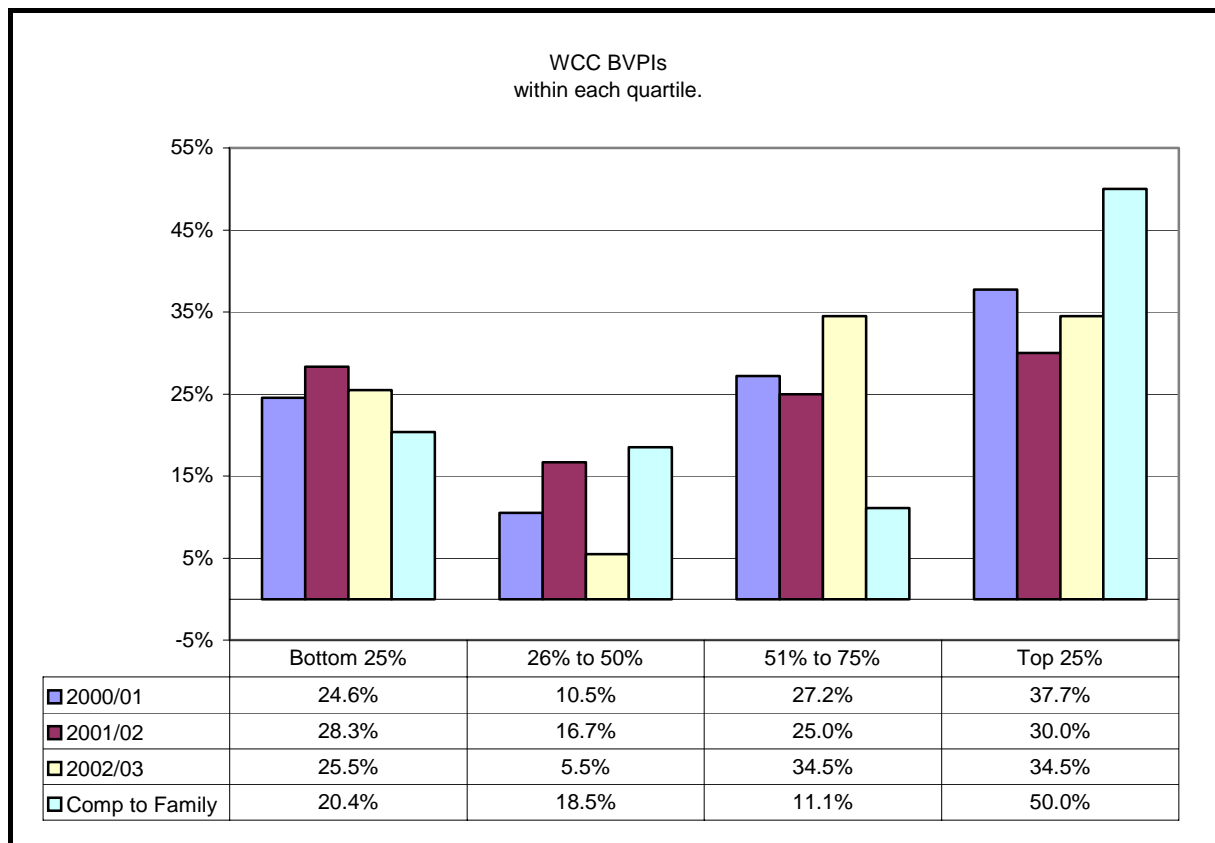


Chart 1

12. These figures show that for each of the three years the majority of Winchester's Performance Indicators were better than the average for all district authorities. The figures for 2001/2002 show a slight decline in performance with 55% of indicators above the average compared to 65% for 2000/2001. However for the year 2002/2003 the figure has improved to 69%.
13. When compared to the average of the family group of authorities 50% of Winchester's Performance Indicators are in the top quartile and 61% are better than the average.
14. Although the majority of indicators are better than the average there is consistently 20% to 25% of indicators appearing in the bottom quartile. An analysis (Table 3 below) of the 13 indicators for 2002/03 that are in the bottom quartile of the performance figures, shows that four are performing worse than 3 years ago and two are improving. The other indicators are either new or the criteria for measuring them has changed and therefore can not be compared.

Indicator	Short Description	Actual Performance				Percentage difference from all district's average			
		2000/01	2001/02	2002/03	Imp. or Dec. Over 3 years	2000/01	2001/02	2002/03	Imp. or Dec. Over 3 years
16a	Staff W/Disabilities	1.5%	1.4%	1%	Decline	-38.9%	-50%	-68.8%	Decline
78b	Avg time Change in Circumstances (Days)	13.23	17	17	Decline	-16.5%	21.4%	30.8%	Decline
8	Invoices paid on time	90%	85.9%	88%	Decline	1.8%	-5.6%	-4.3%	Decline
86	Waste Collection Cost (per	£40.02	£49.33	£45.79	Decline	31.6%	51.2%	32.2%	Decline

	hse/hld)								
10	NNDR collected	95%	97.4%	97.8%	Improve	-3.0%	-0.4%	-0.2%	Improve
107	Planning Cost (per capita)	£34.04	£24.26	£19.62	Improve	180.0%	96.1%	52.6%	Improve
109b	Planning minor apps determined in 8 weeks (All Apps prior to 2002/03)	54%	68%	43%	NA	-17.3%	0.0%	-21.8%	NA
16b	Ratio of staff w/disabilities compared to % of working population w/disabilities. (New 2002/03)	NA	NA	10.4%	NA	NA	NA	-58.4%	NA
180a	Energy Consumption (New 2002/03)	NA	NA	130%	NA	NA	NA	21.5%	NA
183a	Length of Stay B&B (Days)	NA	NA	14	NA	NA	NA	133.3%	NA
183b	Length of Stay Hostel (Days)	NA	NA	48	NA	NA	NA	300.0%	NA
184b	Change in % of non-decent homes (new 2002/03)	NA	NA	0%	NA	NA	NA	-100.0%	NA
82b	Composting (Criteria changed 2001/02)	4.6%	0%	0%	NA	336.9%	-100%	-100.0%	NA
156	Council Buildings W/Facilities for people with Disabilities	NA	13%	13%	Neutral	NA	-61.8%	-68.3%	Decline

Table 3

15. Officers are addressing the problems identified by the poor performance of these indicators. The table below provides either an explanation for the comparatively poor performance and indicates steps that are being taken to improve the performance or provides details of the current performance and how it has improved since these figures were collected.

Indicator	Description	Comment
8	Invoices paid on time	Performance for the current year has improved, 91% to end of January 2004.
10	NNDR collection rate	The collection rate for business rates for the current year has improved. Performance is estimated to be above average based on 2002/03 quartiles.
16b	Ratio of staff with disabilities compared to working age population with disabilities.	The number of staff with disabilities is thought to be an undercount. The last full survey of all staff was conducted in 2001. A new survey is planned for April 2004. The city council also has a positive recruitment policy which ensures that any applicant with a disability who meets the criteria for a vacant post is guaranteed an interview.
78b	Avg. time change in circumstances	Performance for the current year has improved. The estimate for the year is 15 days with a significant improvement in performance for the second half of the year (10 days for quarter three).

Indicator	Description	Comment
82b	Composting	Criteria change in 2001/02 meant that the levels of home composting and that through HWRCs could not be used in calculating the figure. The figure will only change when the proposed pilot Green Waste collection service starts. For information our local recycling indicator, including the composted fractions, is currently 29%.
86	Cost of Waste Collection	High cost is a factor in part due to the infrastructure WCC has provided for residents to enable high levels of recycling to be undertaken. This is in relation to the fact that 2 wheeled bins are provided for every household that wants them, a large number of bring sites are provided together with the HWRCs. At the same time the cost of the contract for collection has increased significantly in the last three years. Low cost Councils will, by and large, be low recycling performers.
107	Planning cost per head of population	The ODPM have dropped this performance indicator for 2004/5 and beyond. There are a number of reasons why the cost of the planning service is high, due in part to the nature of this calculation. The density of population vs. the number of applications is low, rendering the costs comparatively higher. The number of major applications attracting higher fees are lower, this is a major factor. Also, the number of "free" (e.g. permitted development restriction and listed building applications) are higher in comparison to other authorities. We use our own/consultancy specialist staff (conservation, urban design, landscape etc), with cost implications, ensuring higher quality/design outcomes. In addition, last year the costs were not helped by the £300k planning delivery grant award! Some comparison work recently undertaken with East Hants and Chichester authorities on a more like for like basis would show that are costs are about the same.
109b	Minor applications in 8 weeks	Whilst Winchester's performance has been recognised as improving by the ODPM and CPA for determining Minor applications in 8 weeks, performance is still comparatively low nationally. Minor applications can be much more complex than the category suggests (up to 10 houses or 1,000m of industrial floor area. These applications can be subject to complex consultations, requiring committee decision, and legal agreements. Despite securing additional staffing resources, there is a scarcity of qualified planning staff nationally. However, measures for tightening up on performance outcomes are being undertaken.

Indicator	Description	Comment
156	Building Accessibility	An area of improvement identified in the CPA Improvement Plan. An Access for All strategy and action plan is to be developed in 2004/5 and led by the Head of Building Control. This plan will be implemented from 2004 onwards to ensure that the Council meets the Disability Discrimination Act and Equality and Sustainability requirements. The Guildhall Access Audit and plans for a ground level reception (Bapsy project) and ground floor Avalon House Reception are examples of plans already underway to meet this target.
180a	Energy Consumption	A Government "Action Energy" audit was undertaken at River Park Leisure Centre recently. As a result of this audit, Development Services, Community Services and DC Leisure, will be working on a project to replace the Combined Heat and Power Unit as well as other associated energy efficiency measures. These will be carried out during the next major shutdown of RPLC (estimate 2005), following the RPLC feasibility study. It is not proposed to do any improvement to other Council offices, but energy efficiency will be a specification requirement for the new Office building.
183a	Length of Stay in B&B	The Council is committed to bringing down the use of B&B generally and for families with children in particular. For a number of years we have not exceeded the Government's new 1 April 04 target of no families in B&B for more than 6 weeks. Current performance (to Dec 03) on this indicator is 2 days.
183b	Length of Stay in Hostels	Length of stay in temporary accommodation is, in part, a factor of the availability to move on residents to permanent accommodation. This will continue to be problematic in WCC given the housing shortage. Current performance (to Dec 03) is down to 31 days.
184b	Change in % Non Decent Homes	Now that the Stock Condition Survey results are available and the level of 'non-decency' is known, data can be provided annually on meeting the 2010 target. Given the modest cost of meeting the DHS target, the approx. 30% of the stock not yet reaching the target will do so over the next 7 years.

Table 4

OTHER CONSIDERATIONS:16. RESOURCE IMPLICATIONS:

17. None

BACKGROUND DOCUMENTS:

Best Value Performance Indicator Data for 2000/2001

(2000 01 BV_ ACPI OUTTURN DATA.xls)

Best Value Performance Indicator Data for 2001/2002
(BVPIs 2001-02 English Districts.xls)

Best Value Performance Indicator Data for 2002/2003
(Audited 0203 BVPI Data all LAs.xls)

APPENDICES:

Appendix 1
2002/03 PIs in PI number Order

Appendix 2
2002/03 PIs in Rank Order

Appendix 1 2002/03 PIs in PI number Order						Winchester			
PI	DESCRIPTION	DATA TYPE	75th	Average	25th	Score	Rank	B, G, N	Diff from Avg
CORPORATE HEALTH									
1a	Community strategy With LSP	Yes/No		50%		No	NA	N	
2a	CRE level	0-5	1	0.6	0	1	Above Average	G	66.7%
8	Invoices paid on time	%	96%	92%	90%	88%	Bottom 25%	B	-4.3%
9	Council Tax collected	%	98%	98%	97%	98%	Top 25%	G	0.0%
10	NNDR collected	%	99%	98%	98%	97.80%	Bottom 25%	B	-0.2%
11a	% of top 5% earners that are women	%	25%	19%	13%	24%	Above Average	G	26.3%
11b	% of top 5% earners from ethnic minorities	%		1.3%		3%	Above Average	G	130.8%
12	Days sick per member of staff	per employee	12	10	8	11.9	Above Average	B	19.0%
14	Early retirements / staff	%	1.07%	0.77%	0.00%	0.40%	Below Average	G	-48.1%
15	Ill health retirements / staff	%	0.66%	0.43%	0.14%	0.00%	Bottom 25%	G	-100.0%
16a	Staff with disabilities	%	3.80%	3.20%	1.50%	1.00%	Bottom 25%	B	-68.8%
16b	16a/% of Working age (18-65) people with disabilities	%	29%	25%	12%	10.41%	Bottom 25%	B	-58.4%
17a	Staff from ethnic minorities	%	2.10%	1.80%	0.60%	1.60%	Below Average	B	-11.1%
17b	17b/% of Working age (18-65) people from ethnic minorities	%	87%	65%	36%	80%	Above Average	G	23.1%
156	Buildings w/facilities for people with disabilities	%	60%	41%	18%	13%	Bottom 25%	B	-68.3%
157	Types of interaction delivered electronically	%	56%	47%	37%	67%	Top 25%	G	42.6%
180a(i)	Energy consumption in LA Buildings - Electricity	100%=Nat Stand	128%	107%	83%	130%	Top 25%	B	21.5%
180a(ii)	Energy consumption in LA Buildings - Fossil fuels	100%=Nat Stand	119%	105%	68%	38%	Bottom 25%	G	-63.8%
HOUSING									
62	Private unfit dwellings made fit/demolished	%	4%	3%	1.30%	5.20%	Top 25%	G	73.3%
63	Average SAP rating of local authority owned dwellings	Number	63	59	54	69	Top 25%	G	16.9%
64	Priv. dwellings 6 months empty - returned to occupation	%	18	15	1	14	Below Average	B	-6.7%
66a	Rent collection	%	98.70%	97.60%	96.90%	98.40%	Above Average	G	0.8%
74a	Tenant satisfaction - overall service	%	86%	80%	77%	86%	Top 25%	G	7.5%
74b	BME satisfaction - overall services	%	87%	73%	60%	82%	Above Average	G	12.3%
74c	Non-BME satisfaction - overall services	%	84%	80%	78%	86%	Top 25%	G	7.5%
164	CRE code of practice in housing	Yes/No		47%		Yes	NA	N	
183a	Length of stay in Bed & Breakfast	Days	8	6	0.6	14	Top 25%	B	133.3%
183b	Length of stay in Hostels	Days	20	12	0	48	Top 25%	B	300.0%
184a	LA Homes non-decent	%	47%	34%	20%	25%	Below Average	G	-26.5%
184b	Change in % on non-decent homes	%	14%	22%	4%	0%	Bottom 25%	B	-100.0%
185	Responsive repairs % made & kept	%	57%	30%	0%	88.6%	Top 25%	G	195.3%
BENEFITS									
76	Fraud scheme	Yes/No		97%		Yes	NA	N	
78a	Avg. time new claims	Calendar days	50	42	30	36	Below Average	G	-14.3%
78b	Avg time change in circumstances	Calendar days	14	13	7	17	Top 25%	B	30.8%
78c	Renewal claims on time	%	85%	73%	63%	75%	Above Average	G	2.7%
79a	Case processed correctly	%	99%	97%	96%	98%	Above Average	G	1.0%
79b	Recovery of overpaid benefit	%	61%	53%	43%	53%	Above Average	G	0.0%

Appendix 1 2002/03 PIs in PI number Order						Winchester			
PI	DESCRIPTION	DATA TYPE	75th	Average	25th	Score	Rank	B, G, N	Diff from Avg
ENVIRONMENTAL SERVICES									
82a	Recycling	%	14%	11%	8%	16%	Top 25%	G	46.4%
82b	Composting	%	2%	2%	0%	0%	Bottom 25%	B	-100.0%
84	Household waste collected	Kgs per capita	438	403	367	402	Below Average	G	-0.2%
86	Cost waste collection	£/household	£38.66	£34.65	£ 29.64	£45.79	Top 25%	B	32.2%
91	Pop <> 1 km recycling facility or kerbside collection	%	100%	78%	67%	100%	Top 25%	G	28.2%
PLANNING									
106	New homes on brown field sites	%	82%	61%	42%	77%	Above Average	G	26.2%
107	Planning cost	£/capita	£ 15.87	£ 12.86	£ 9.57	£19.62	Top 25%	B	52.6%
109a	Planning Major apps in 13 weeks	%	56%	45%	34%	45%	Above Average	G	0.0%
109b	Planning Minor apps in 8 weeks	%	64%	55%	46%	43%	Bottom 25%	B	-21.8%
109c	Planning other apps in 8 weeks	%	82%	74%	68%	77%	Above Average	G	4.1%
179	Standard searches in 10 working days	%	100%	86%	77%	100%	Top 25%	G	16.3%
188	Decisions delegated to officers	%	89%	81%	76%	91%	Top 25%	G	12.3%
166a	Environmental Health checklist score	%	84%	67%	55%	92%	Top 25%	G	37.3%
CULTURE & RECREATION									
114	Local Cultural Strategy(Creating opportunity Checklist)	%	100%	63%	0%	100%	Top 25%	G	58.7%
170a	Visits/ usages of museums	No /1,000 pop	746	697	111	1256	Top 25%	G	80.2%
170b	Visits/usages in person	No /1,000 pop	506	383	89	951	Top 25%	G	148.3%
170c	No. of pupils visiting museums and galleries in organised school groups		No Fig	No Fig	No Fig	7,131	NA	N	
CRIME									
126a	Burglaries per 1,000 households	No/1,000 hsehlds	14	12	8	8.4	Below Average	G	-30.0%
127a	Violent offences by stranger	No /1,000 pop	6	4	2	No Fig	NA	N	
127b	Violent offences in public place	No /1,000 pop	8	7	4	No Fig	NA	N	
127c	Violent offences in connection with public house	No /1,000 pop	1	1	1	No Fig	NA	N	
127d	Violent offences committed under influence	No /1,000 pop	4	3	1	No Fig	NA	N	
128a	Vehicle crimes	No /1,000 pop	15	12	9	7.9	Below Average	G	-34.2%
174	Racial incidents recorded by authority	No/100,000 pop	4	3	0	2.8	Below Average	G	-6.7%
175	Racial incidents further action	%	100%	85%		100%	Top 25%	G	17.6%
176	Domestic violence refuge places	/10,000 pop	0.65	0.4	0	0.65	Top 25%	G	62.5%
LEGAL SERVICES									
177	Authority part of Community Legal Service partnership?	Yes/No	53%	100%	12%	No Fig	NA	N	

Appendix 2 2002/03 PIs in Rank Order						Winchester			
PI	DESCRIPTION	DATA TYPE	75th	Average	25th	Score	Rank	B, G, N	Diff from Avg
185	Responsive repairs % made & kept	%	57%	30%	0%	88.6%	Top 25%	G	195.3%
170b	Visits/usages in person	No /1,000 pop	506	383	89	951	Top 25%	G	148.3%
170a	Visits/ usages of museums	No /1,000 pop	746	697	111	1256	Top 25%	G	80.2%
62	Private unfit dwellings made fit/demolished	%	4%	3%	1.30%	5.20%	Top 25%	G	73.3%
176	Domestic violence refuge places	/10,000 pop	0.65	0.4	0	0.65	Top 25%	G	62.5%
114	Local Cultural Strategy(Creating opportunity Checklist)	%	100%	63%	0%	100%	Top 25%	G	58.7%
82a	Recycling	%	14%	11%	8%	16%	Top 25%	G	46.4%
157	Types of interaction delivered electronically	%	56%	47%	37%	67%	Top 25%	G	42.6%
166a	Environmental Health checklist score	%	84%	67%	55%	92%	Top 25%	G	37.3%
91	Pop <> 1 km recycling facility or kerbside collection	%	100%	78%	67%	100%	Top 25%	G	28.2%
175	Racial incidents further action	%	100%	85%		100%	Top 25%	G	17.6%
63	Average SAP rating of local authority owned dwellings	Number	63	59	54	69	Top 25%	G	16.9%
179	Standard searches in 10 working days	%	100%	86%	77%	100%	Top 25%	G	16.3%
188	Decisions delegated to officers	%	89%	81%	76%	91%	Top 25%	G	12.3%
74a	Tenant satisfaction - overall service	%	86%	80%	77%	86%	Top 25%	G	7.5%
74c	Non-BME satisfaction - overall services	%	84%	80%	78%	86%	Top 25%	G	7.5%
9	Council Tax collected	%	98%	98%	97%	98%	Top 25%	G	0.0%
180a(ii)	Energy consumption in LA Buildings - Fossil fuels	100%=Nat Stand	119%	105%	68%	38%	Bottom 25%	G	-63.8%
15	Ill health retirements / staff	%	0.66%	0.43%	0.14%	0.00%	Bottom 25%	G	-100.0%
84	Household waste collected	Kgs per capita	438	403	367	402	Below Average	G	-0.2%
174	Racial incidents recorded by authority	No/100,000 pop	4	3	0	2.8	Below Average	G	-6.7%
78a	Avg. time new claims	Calendar days	50	42	30	36	Below Average	G	-14.3%
184a	LA Homes non-decent	%	47%	34%	20%	25%	Below Average	G	-26.5%
126a	Burglaries per 1,000 households	No/1,000 hseHlds	14	12	8	8.4	Below Average	G	-30.0%
128a	Vehicle crimes	No /1,000 pop	15	12	9	7.9	Below Average	G	-34.2%
14	Early retirements / staff	%	1.07%	0.77%	0.00%	0.40%	Below Average	G	-48.1%
11b	% of top 5% earners from ethnic minorities	%		1.3%		3%	Above Average	G	130.8%
2a	CRE level	0-5	1	0.6	0	1	Above Average	G	66.7%
11a	% of top 5% earners that are women	%	25%	19%	13%	24%	Above Average	G	26.3%
106	New homes on brown field sites	%	82%	61%	42%	77%	Above Average	G	26.2%
17b	17b/% of Working age (18-65) people from ethnic minorities	%	87%	65%	36%	80%	Above Average	G	23.1%
74b	BME satisfaction - overall services	%	87%	73%	60%	82%	Above Average	G	12.3%
109c	Planning other apps in 8 weeks	%	82%	74%	68%	77%	Above Average	G	4.1%
78c	Renewal claims on time	%	85%	73%	63%	75%	Above Average	G	2.7%
79b	Recovery of overpaid benefit	%	61%	53%	43%	53%	Above Average	G	0.0%
66a	Rent collection	%	98.70%	97.60%	96.90%	98.4%	Above Average	G	0.8%
79a	Case processed correctly	%	99%	97%	96%	98%	Above Average	G	1.0%
109a	Planning Major apps in 13 weeks	%	56%	45%	34%	45%	Above Average	G	0.0%
12	Days sick per member of staff	per employee	12	10	8	11.9	Above Average	B	19.0%
64	Priv. dwellings 6 months empty - returned to occupation	%	18	15	1	14	Below Average	B	-6.7%

Appendix 2 2002/03 PIs in Rank Order						Winchester			
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17a	Staff from ethnic minorities	%	2.10%	1.80%	0.60%	1.60%	Below Average	B	-11.1%
10	NNDR collected	%	99%	98%	98%	97.80%	Bottom 25%	B	-0.2%
8	Invoices paid on time	%	96%	92%	90%	88%	Bottom 25%	B	-4.3%
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156	Buildings w/facilities for people with disabilities	%	60%	41%	18%	13%	Bottom 25%	B	-68.3%
16a	Staff with disabilities	%	3.80%	3.20%	1.50%	1.00%	Bottom 25%	B	-68.8%
184b	Change in % on non-decent homes	%	14%	22%	4%	0%	Bottom 25%	B	-100.0%
82b	Composting	%	2%	2%	0%	0%	Bottom 25%	B	-100.0%
183b	Length of stay in Hostels	Days	20	12	0	48	Top 25%	B	300.0%
183a	Length of stay in Bed & Breakfast	Days	8	6	0.6	14	Top 25%	B	133.3%
107	Planning cost	£/capita	£15.87	£12.86	£9.57	£19.62	Top 25%	B	52.6%
86	Cost waste collection	£/household	£38.66	£34.65	£29.64	£45.79	Top 25%	B	32.2%
78b	Avg time change in circumstances	Calendar days	14	13	7	17	Top 25%	B	30.8%
180a(l)	Energy consumption in LA Buildings - Electricity	100%=Nat Stand	128%	107%	83%	130%	Top 25%	B	21.5%
1a	Community strategy With LSP	Yes/No		50%		No	NA	N	
164	CRE code of practice in housing	Yes/No		47%		YES	NA	N	
76	Fraud scheme	Yes/No		97%		YES	NA	N	
170c	No. of pupils visiting museums and galleries in organised school groups		No Fig	No Fig	No Fig	7,131	NA	N	
127a	Violent offences by stranger	No /1,000 pop	6	4	2	No Fig	NA	N	
127b	Violent offences in public place	No /1,000 pop	8	7	4	No Fig	NA	N	
127c	Violent offences in connection with public house	No /1,000 pop	1	1	1	No Fig	NA	N	
127d	Violent offences committed under influence	No /1,000 pop	4	3	1	No Fig	NA	N	
177	Authority part of Community Legal Service partnership?	Yes/No	53%	100%	12%	No Fig	NA	N	