

# Winchester Area Community Action: Service Level Agreement 2013/14

## Appendix 1: Outcomes and Performance Indicators

Winchester District Community Strategy 2010 – 2020: Outcome Areas	WACA Outcomes 2013 – 14: To support delivery of the Community Strategy	Performance Indicators: To measure progress towards WACA outcomes
<p><b>Active Communities Theme One</b></p> <p><b><i>People play an active role in their community and help shape how resources are used to deliver local services. Communities ensure everyone can access the services they need. People share their skills and talents through the District's many volunteering networks.</i></b></p>	<p>WACA is an important component of a wider solution for supporting the VCS in Hampshire. It is sustainably resourced, with the core competencies and skills necessary to build the capacity and resilience the voluntary and community sector in the Winchester District. WACA works with its core funding partners - WCC and HCC - to set a strategic direction and clear programme to deliver this outcome.</p> <p>WACA recognises the importance of apprenticeships and interns and encourages other voluntary sector organisations to do the same.</p> <p><b><i>(Also supports Economic Prosperity Theme 4 – Businesses are good neighbours)</i></b></p>	<p>a) Demonstrate WACA's value to the voluntary sector it supports and to WACA's funders by meeting the sector's development and needs by responding to 250 funding and other information advice enquiries, delivering 10 training sessions for voluntary sector staff and volunteers, 4 Voluntary Sector Forum meetings, 10 funding bulletins, signing up 20 new WACA members, 8% change in volunteer activity – target date March 2014</p> <p>b) WACA employing and developing 1 intern and promoting the benefits to other voluntary sector organisations - target date December 2013</p> <p>Work with the Hampshire Social Enterprise Network to:</p>

		<p>c) Realise 3 work placements / apprenticeship opportunities in WACA / Winchester's wider voluntary sector - target date March 2014</p> <p>d) Facilitate 4 social enterprise opportunities where they will build voluntary sector capacity and resilience – target date March 2014</p>
<p><b>Active Communities</b> <b>Theme One</b></p> <p><b><i>People play an active role in their community and help shape how resources are used to deliver local services. Communities ensure everyone can access the services they need. People share their skills and talents through the District's many volunteering networks.</i></b></p>	<p>WACA mobilises people to take action, working with WCC to create opportunities for them to get involved in their communities and helping them to develop solutions to local issues.</p>	<p>a) Successfully bid for Have Your Say grant funding from HCC and, utilising new technology and social media, engage 2,000 people across Winchester District in supporting building capacity of voluntary organisations in their communities. – target date December 2013</p> <p>b) Develop WACA's communications strategy by recruiting an expert communicator at Board level to engage, train and support 30 voluntary sector organisations with the benefits of new forms of technology and social media to build their resilience – target date March 2014</p>

	WACA is recognised as a key supporter of communities across the District, helping to deliver the outcomes of community planning consultations.	a) Support WCC and other key stakeholders including voluntary and community organisations and local residents in Weeke, Teg Down and Harestock to develop an independent North Winchester Community Forum as a platform to build capacity in the area to meet the outcomes of community consultations, with future link to Barton Farm community proposals – target date ongoing
<b>Active Communities Theme 3</b>  <b><i>We protect children and young people and help them achieve more, focussing on those who are not fulfilling their potential or who are living in relative poverty</i></b>	WACA works with voluntary and community organisations to enhance opportunities for young people and helps to develop consistent, high-quality provision across the District.	Provide generic core functions to voluntary sector organisations working with children and young people, in particular WYPAG, to better enable and sustain them to deliver services which meet the needs of current Government programmes– target date ongoing
<b>Economic Prosperity Theme 3</b>  <b><i>We make the most of local opportunities to enhance the skills and ambitions of those who live in the District</i></b>	WACA actively supports and delivers on Winchester City Council’s move from grants to commissions, developing the skills within the voluntary sector which are required for organisations to benefit from this approach;  WACA supports and develops voluntary sector and business training and creation of networks and partnerships	a) 4 training courses/opportunities developed and rolled out to 80 voluntary organisations which build their skills to respond to this opportunity, eg Bidding for Commissions, Equality & Diversity – target date March 2014  b) Bidding in partnership with other voluntary organisations to Hampshire Learning to deliver Learning Highways Training Consortium programme, i.e. 10 training

	<p>WACA bring new funds into the Winchester District</p>	<p>courses / 80 learning opportunities i.e. Volunteering, Partnership Working, Board Development – target date March 2014</p> <p>c) Writing funding bids to build WACA’s capacity and resilience and supporting other voluntary organisations to do the same, benefiting the local community with additional resources and developing the skills of interns, sector staff and volunteers – target date ongoing</p>
	<p>WACA’s expertise in volunteering is an essential element in ensuring the success of initiatives aimed at improving employment opportunities for local people.</p>	<p>a) WACA is the hub of a volunteering weekend working in partnership with other voluntary sector organisations, i.e. Cathedral, Theatre, Museum, Samaritans, etc to build their capacity by promoting 75 volunteering opportunities and engaging 150 enquiries from potential volunteers / placing 10 new volunteers – target date Autumn 2013</p> <p>b) Focus on volunteering as a pathway to employment or other longer term / sustainable activity in the community via 100 engagements with those not in work, 200 subsequent signpostings to organisations, 30 training support sessions, and 190 links with private, public and voluntary sector organisations – target date March 2013</p>

<b>Community Strategy Priority Programmes 2010 – 2013</b>	<b>WACA Outcomes 2013 – 14: To support delivery of the Community Strategy</b>	<b>Performance Indicators: To measure progress towards the theatre outcomes</b>
a) Older People	WACA serves all residents in the Winchester District, enabling voluntary sector organisations working with older people from more disadvantaged situations and backgrounds to benefit from its core functions.	a) This priority is addressed through WACA's CVS core functions of development, support, capacity building, volunteering, networking, representation and voice it undertakes to support those voluntary sector organisations delivering services to older people – target date ongoing
b) Access to Services	WACA serves all residents in the Winchester District, and provides opportunities for those at risk of rural isolation to benefit from its outreach services.	a) This priority is addressed through WACA's CVS core functions of development, support, capacity building, volunteering, networking, representation and voice it undertakes to support those requiring access to services – target date ongoing
c) Priority Neighbourhoods: Winnall & Highcliffe and Stanmore	By addressing the challenges facing residents of our priority neighbourhoods and drawing on its volunteering expertise, WACA identifies innovative and different solutions for longstanding problems.	a) Sourcing funding for community development work to deliver joint programmes to support job seekers in Winnall with the Community Centre and in Stanmore with the Carroll Centre – target date December 2013

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