

THE OVERVIEW AND SCRUTINY COMMITTEE19 JANUARY 2015COMMUNITY SAFETY PARTNERSHIP - PERFORMANCE REVIEWREPORT OF HEAD OF COMMUNITY SAFETYContact Officer: Sandra Tuddenham Tel No: 01962 848 132Email: studdenham@winchester.gov.ukRECENT REFERENCES:

OS87 Winchester Community Safety Partnership – Performance Update, 9 December 2013

EXECUTIVE SUMMARY:

For the purpose of Section 19 of the Police and Justice Act 2006, this Committee acts as the Council's Crime and Disorder Committee and as such is responsible for reviewing and scrutinising the decisions and work of the Community Safety Partnership (CSP).

On the 9 December 2013 the Committee was presented with the Community Safety Partnership outturn report for 2013/14 with representatives of the Community Safety Partnership present to respond to questions.

In response to the presentation by the CSP at the 2013 meeting, Committee Members requested that in addition to the annual update report they would like CSP representatives to be present at a future Scrutiny meeting. It has been agreed that Partnership representatives will present on a themed topic at the O&S Committee on 19 January 2015.

Accordingly, this report provides an update on the progress made by the Partnership against the priorities and actions included in the Community Safety Partnership Delivery Plan over the period 1 December 2013 to 30 November 2014. In consultation with the chairman of this Committee it has been decided that the theme for discussion will be based around the future of partnership working, specifically related to organisational change and the impact of those changes on partnership delivery.

In addition to the Annual report, representatives from Hampshire Constabulary and the Community Rehabilitation Company (CRC) will attend the meeting to provide an insight into the current and proposed changes within their respective services and to respond to questions raised by the Committee.

RECOMMENDATION:

That the Committee notes the work of the Community Safety Partnership and raises with the Portfolio Holder for Communities and Transport any issues arising from the performance information in this report and considers whether any items of significance need to be drawn to the attention of Cabinet.

THE OVERVIEW AND SCRUTINY COMMITTEE

19 JANUARY 2015

COMMUNITY SAFETY PARTNERSHIP - PERFORMANCE REVIEW

REPORT OF HEAD OF COMMUNITY SAFETY

1. Introduction

- 1.1 For the purpose of Section 19 of the Police and Justice Act 2006, this Committee acts as the Council's Crime and Disorder Committee and as such is responsible for reviewing and scrutinising the decisions and work of the Community Safety Partnership.
- 1.2 The Committee is asked to consider this report as part of its role as the Council's Crime and Disorder Committee.
- 1.3 This Report forms part of the regular performance and financial monitoring processes designed to check progress in delivering the Council's key objectives and performance against identified indicators.
- 1.4 The information provided in Appendix 1 of the report gives an update on the progress against the actions and objectives included in the Community Safety Delivery Plan and cover the period 1 December 2013 to 30 November 2014.
- 1.5 The data in Appendix 2 is drawn from the Police Performance Management Team. The information provided is based on police Safer Neighbourhood Team geographical areas.
- 1.6 Winchester District Police Commander and a Senior Manager from CRC (the offender management service currently providing the new look Probation Service) will be in attendance to update Committee Members on the changes within their respective services.

2. Community Safety Partnership Delivery Plan 2014/15 - Performance Update

- 2.1 The Community Safety Delivery Plan for 2014/15 is divided into four priority areas which are directly linked to those of the Police & Crime Commissioner. They are:
 1. **Organizations** – To utilise frontline services, reduce crime and keep communities safe
 2. **People** – Endeavour to protect victims and vulnerable people from crime, disorder and harm
 3. **Partnership** – work together to reduce crime, ASB and increase effective operational delivery
 4. **Community Impact** – Tackling offending behaviour

- 2.2 During the last year the CSP has put in place a number of successful Crime & Disorder reduction initiatives/operations. Examples are listed below:
- In partnership with officers of the City Council 10 horses were confiscated. They were persistently fly grazed on public land, straying onto the public highway and running loose through the new development of Old Park Farm, Waterlooville. After numerous warnings a partnership operation was put in place on the grounds of public safety, which led to the removal of the horses. The owner was given the opportunity to claim the horses but was unable to prove ownership so they were rehomed. The individual was also given a 5 year anti-social behaviour order.
 - 2 police and partner Operations (Operation Helicon) were undertaken which aimed to engage with rough sleepers who had come to the attention of the partnership because of their anti-social behaviour, environmental or street crimes.
 - Supported 13 high risk victims of Anti-Social Behaviour.
 - Support to the CountryWatch Team in the delivery of crime prevention activity in rural car parks.
 - Liaised with relevant support officers in order to encourage a vulnerable individual to seek 'refuge' as a victim of Domestic Violence – that individual came to the Community Safety Team's attention because of another matter. However they have now engaged with support services and accepted a place of safety.
- 2.3 The Neighbourhood Service (NSO) Team actively supports the work of the CSP. However their core business is to provide a service to communities within specific geographical areas.
- 2.4 As a service they continue to evolve and this has resulted in the expansion of their role. They now offer a 'first response' service to other teams within the Council.
- 2.5 An example of the Team's activity during the last 12 months has been listed below:
- **Cleared** an illegal encampment in Nuns Walk.
 - **Pursued** through the courts an individual who is accused of fly tipping 5 caravans loaded with refuse. The alleged perpetrator has been given a further court date to appear in the New Year.
 - **Removed** a number of fly posters around the district and gave out 4 written warnings to owners of businesses who were caught flyposting.
 - **Supported** local communities by helping out with flood issues e.g. worked in Hambledon for a number of weeks, provided Reassurance visits to individuals across the district, Delivered Information Letters, Undertook Sandbag Inventory and Inspections amongst other duties.
 - **Provided** first response to the following services within the City Council; Planning Enforcement, Landscape & Open Space Team, Housing, Environment, Car Parks, Waste Contracts Team and Business Support.

- **Assumed responsibility** for the weekly inspections of open spaces on behalf of the Landscapes and Open Spaces Team.
- **Provided** a visible presence in conjunction with the police and other agencies in hot spot locations e.g. City Car parks, Alresford (Arlebury Park), West of Waterlooville (Old Park Farm), City Centre (Kings Walk, Swan Lane, Friary Gardens).
- **Attended** resident groups/forums across the district and undertook a number of environment walkabouts with Ward Cllrs and other community representatives.
- **Supported** a variety of Police and Partner operations/events across the district.

OTHER CONSIDERATIONS

3. COMMUNITY STRATEGY AND PORTFOLIO PLANS (RELEVANCE TO):

- 3.1 This Report forms part of the system of performance and financial monitoring processes designed to check progress being made against Portfolio Plans, key priorities and identified performance indicators.

4. RESOURCE IMPLICATIONS

- 4.1. Against a budget of £208,545 for 2013/14, the outturn for the Community Safety Team was £196,299, which shows a small underspend of £12,246.

5. RISK MANAGEMENT ISSUES

- 5.1. This Report provides Members with an update on the progress that has been made against the priorities and actions included in the Community Safety Partnership Delivery Plan that also contribute to achieving the Active Communities outcome of the Community Strategy. Scrutiny of this progress forms part of the wider corporate approach to risk management, by enabling Members to identify and explore areas where performance is below acceptable levels or difficulties which are preventing progress in delivering important projects.

6. BACKGROUND DOCUMENTS:

Working papers held by officers in the Community Safety Team.

7. APPENDICES:

Appendix 1 Progress against Community Safety Delivery Plan 2014/15

Appendix 2 Police Performance Data

COMMUNITY SAFETY DELIVERY PLAN - REVIEW**Introduction**

Winchester Community Safety Partnership (CSP) continues to evolve and has a very strong partnership ethos. Working collaboratively at a practical level has helped forge relationships between different agencies and other partnership groups. The current climates makes it even more important that the CSP builds on existing arrangements and expands their working practices; to include other partnerships within the district and across local authority boundaries when it's identified as being mutually beneficial.

The following information is an example of some of the partnership work the CSP has undertaken during the last year.

Target Outcomes:
Reducing Crime – Showing a Reduction in Violence with Injury Offences (Domestic Violence, Night-time Economy), Burglary and Drug dealing.
Outcomes Achieved:
<p>The following information details Violence Against the Person crimes that have occurred during the period 1 December 2013 to 30 November 2014 (the reporting period).</p> <p>Violence Against the Person (night-time economy between the hours of 19:00 and 02:00, for beat OC01 Winchester City): The overall recorded incidents within the reporting period is 124 which shows an overall reduction against the same period (2012/13) at 143.</p> <p>Domestic incidents and Crimes¹: The overall recorded incidents (not time limited) within the reporting period is 919 which shows an overall reduction against the same period (2012/13) at 991.</p> <p>See Appendix 2 for police data at Safer Neighbourhood Team area level, in addition local crime statistics are available at crime.reports.co.uk which provides information on crimes on a street-by-street basis.</p>

¹ Domestic Incidents and Crimes = A domestic incident is one whereby at the end of the investigation there is no crime to answer e.g. complaints about a domestic dispute by neighbours but on attendance there isn't a crime to pursue. A domestic crime is an incident that results in a crime category e.g. assault etc.

See below for examples of the broader partnership activity:

- **ADAPT Programme:** The CSP has financially supported a self referral opportunity by funding 7 placements on a DV perpetrator programme (ADAPT) using a grant from the Police & Crime Commissioner (PCC). To date 4 self referrers have been accepted on the course and those placements have been taken up.
- **Winchester Domestic Violence & Abuse Forum:** organised a City Centre event to raise awareness of the National White Ribbon Campaign (making a pledge never to condone, justify or perpetrate violence against women). Many external partner agencies joined the Mayor, Ward Councillors and the Police & Crime Commissioner on the day to show their support for the event. It was noted that during the event at least 6 survivors of domestic violence made themselves known to agencies managing the event.
- **Informal Scrutiny:** A Domestic Violence ISG was led by Cllr Evans (report and recommendations will be presented to the January O&S Committee).
- **Street Pastors Scheme:** within the period 1 July – 30 Sept 2014 the street pastors patrolled the City Centre for 560 hours and gave out 90 flip flops, 98 drinks of water, 119 hot chocolate/soup, 1,296 lollies/candy canes, 9 space blankets, 18 care support cards and 4 items of faith based literature. In addition they made 143 contacts with homeless individuals, picked up 243 bottles, 210 cans and offered support to 22 individuals who were isolated or upset.
- **The Freedom Programme:** (a 12 week course aimed at providing survivors of domestic abuse with the knowledge and tools to move forward) received 34 referrals in the first two quarters of this financial year from a variety of sources including self-referral, housing support services and providers, police, professional and social services. Of those referrals 18 assessments were made with others being signposted to other agencies/services.
- **Public Health:** will be funding a domestic abuse victim service which is currently out to tender. Once this is in place further work will take place to ensure identification of victims will be embedded in health settings across the County. The current Maternity specification already includes identification of domestic abuse as an indicator. The PCC in conjunction with health and social care partners are leading the mapping provision and commissioning arrangements relating to sexual violence, with a view to developing a longer term

strategy.
Target Outcomes:
<ul style="list-style-type: none"> • Tackling Disorder – Showing a reduction in Anti-Social Behaviour (rowdy & nuisance behaviour), Criminal Damage
Outcomes Achieved:
<p>ASB reporting categories were split into 3² in April 2011, Personal, Environment and Nuisance. The recorded incidents as an overall total showed that within the reporting period there were 2827 which showed a reduction against the same period (2012/13) at 3109.</p> <ul style="list-style-type: none"> • ASB Personal the overall recorded incidents within the reporting period were 727 against the same period (2012/13) at 950 • ASB Environmental the overall recorded incidents within the reporting period were 353 against the same period (2012/13) at 234 • ASB Nuisance the overall recorded incidents within the reporting period were 1747 against the same period (2012/13) at 1925. <p>See Appendix 2 for a breakdown of Safer Neighbourhood Team area updates.</p> <p>See below some examples of the broader partnership work undertaken:</p> <p>Victim and Witness Panel: Professionals from the CSP meet 6 weekly to review a list of callers to Hampshire Constabulary that have been flagged with qualifiers³ by the call taker. The aim is to put in place an action plan (as appropriate) for those callers who have been identified or who identify themselves to be a repeat caller, repeat victim or vulnerable caller. In addition the panel members discuss those that make repeat calls to emergency services because of their mental health in order to ensure any concerns are being ‘flagged’ and/or supported by the appropriate agency.</p>

² **Personal** = incidents that cause concern, stress, annoyance and in the extreme could result in risk of harm, deterioration of health and disruption of mental or emotional wellbeing which results in an individual being unable to carry out normal daily activity because of fear or intimidation.

Environmental = incidents where individuals and groups have an impact on their surroundings including the natural, built and social environment.

Nuisance = incidents where an act, condition, thing or person causes trouble, annoyance, inconvenience or suffering to the local community in general rather than an individual victim.

³ **Police Qualifiers** = **Q130** Mental Health, **Q135** Vulnerable Victim (a victim of ASB who is vulnerable if the conduct in question causes an adverse impact on their quality of life), **Q140** repeat victim (a victim of more than one crime within a rolling twelve months in terms of ASB they have reported 3 incidents in a rolling 3 months) and **Q145** repeat caller (an individual is reporting 3 or more ASB incidents within a 3 month period where the actions being reported are not directed at the individual, their home or their family e.g. motorcycle nuisance).

The creation of this panel has enhanced the working relationship between the CSP and mental health services. It is also a key driver in the decision making process and has encouraged providers to have in-depth discussions about how to best support individuals and gain a greater understanding of their needs. As a result the development of action plans/care pathways linked to the contact being made to emergency services has been improved for many individuals.

The Victims & Witness Panel also carried an agenda item about victims of ASB who the police have completed an ASB4 (a series of questions completed with the victim to ascertain the level of vulnerability/repeat risk). In addition the referral option has been opened up to other agencies concerned about an individual or user in contact with their service. Since the launch of the panel in the Spring of this year the group has received 3 additional referrals e.g. fire service, housing providers.

Moving forward the CSP is hoping to further develop the scope of the panel to reflect the needs of professionals, the changes in structure within partner organisations and the implementation of the new powers available within the ASB legislation⁴.

ASB Panel: The following information provides an overview of the work undertaken by the multi-agency ASB panel meeting:

- **Referrals:** 19 young people, 15 adults, 1 household (this does not include any that were referred in December). Each referral is discussed within a multi agency setting which aims to put in place the most appropriate action to address the issues. This varies from monitoring to referral for support and enforcement.

In addition referrals have been made to other agencies e.g. 3 to the Youth Crime Prevention Service and 1 to the Police led Operation Fortress (tackling drug trafficking)

- **Supporting Troubled Families Programme:** 3 families have been nominated for STFP directly from the ASB panel. The NSO carrying the specialism for ASB is also currently the lead for 1 case.

Hampshire is due to enter phase 2 of the programme on 1 January 2015.

⁴ Community Trigger (Anti-Social Behaviour, Crime & Policing Act 2014) – provides victims and communities the right to request a review of their case and bring agencies together to a take a joined up, problem solving approach to try and find a solution.

West Hampshire CCG is supportive of the STFP at senior and strategic level. The programme is in the process of being embedded within the healthy child programme. The Child and Adolescent Mental Health Service (CAMHS) are represented at the Early Help Hubs⁵ across Hampshire.

- **Case Conferences:** 5 separate case conferences were held to allow for more detailed discussion with relevant parties about individuals in order to address their ASB.
- **Acceptable Behaviour Contracts:** 4 were signed, one agreed to the conditions but would not sign, 1 declined and as a consequence a Criminal Behaviour Order (CBO) has been gained (it is a court order which is applied following a conviction for any criminal offence – it can include prohibitions as well as positive requirements). We believe we may have been the first in Hampshire to obtain a CBO.
- **Risk Assessment:** There were 31 referrals during the reporting period for completion of ASB4s.

The panel also affords housing landlords with the opportunity to consult with partners before taking legal action against a tenant. This process supports best practice.

WCC Housing: Housing Landlord Services manage their tenants in terms of Anti-Social Behaviour. From April 2014 – to date the following enforcement activity has been undertaken:

- ABC – 1
- Injunction – 2
- Seeking Possession Order (SPO) – 1
- Mediation referrals – 17
- Notice Seeking Possession – 13

Target Outcomes:

⁵ Early Help Hubs – supports families with specific identified needs, by working in partnership and providing resources as a single agency response e.g. development needs, family and environment, parents and carers.

- **Community Impact – Tackling Offending Behaviour, Environmental issues and Rural Crime**

Outcomes Achieved:

- **Police Operations:** the CSP supported a number of Police Operations aimed at reducing the impact of crime on communities. They included targeting those involved in Human Trafficking (modern day slavery), Drug Trafficking (Operation Fortress – tackling transient drug dealers), Rural Crime (Heavy Plant and Diesel theft, Poaching, Scrap metal).
- **Enforcement:** A number of enforcement activities have been put in place this year ranging from formal/written warnings through to fly tip investigation. The NSO responsible for delivering the Enforcement specialism has sent out an introduction letter to all parish and town councils about her new role. She is hoping to roll out the use of fixed penalty notices to other patrolling officers who have delegated authority in the early part of the New Year e.g. issue notices for littering, dog fouling etc.
- The ASB Panel gained 3 post conviction ASBO's during this year (a post conviction ASBO is applied for on conviction of a criminal offence. The police can apply at the same time of conviction for an ASBO, the court will hear evidence to support the application and based on that evidence will make the decision whether to grant the ASBO or not).

Crime Reduction Company (CRC): will be in attendance at the O&S Committee. Their current targets are:

- 47% of offenders will be in employment at termination
- 75% of offenders will have accommodation at termination
- 72% of orders or licenses will be successfully completed

Winchester results in the year to date are as follows:

- 71% of offenders in employment at termination
- 92% of offenders in accommodation at termination
- 90% of orders or licenses successfully completed

Conclusion

The Partnership is still facing challenging times ahead which relate to changes in government legislation and the need to respond to economic pressures within our own organisations. Over the last year the CSP has:

- Continued to work alongside the PCC to ensure that Winchester has a voice in the decision making processes e.g. making him aware of gaps in local provision and responding to consultation opportunities about services and commissioning.
- Streamlined the number of partnership meetings to ensure that strategic partners feel their attendance can be managed within the changing landscape.
- Worked with other agencies to deliver a multi-agency approach to Supporting Families within the Winchester District project (Troubled Families Initiative)
- Continued to look for new ways of working collaboratively.

In short the CSP has achieved a number of successful outcomes during the last year, contributing to the reduction of crime and disorder in a variety of ways. However the Partnership is mindful that there is still a lot of work to be done and that it is important to deliver a community safety service that responds to local need and the changing climate but still provides scope for developing greater partnership working.

WINCHESTER POLICE - PERFORMANCE DATA**Winchester District⁶ – Domestic Incidents and Crimes (period between 1/12/2013 and 30/11/2014)**

	FP	OB	OC	OC	OC	Total
	WHITELEY	WINCHESTER RURAL SOUTH	WINCHESTER CITY	WINCHESTER CITY GATE	WINCHESTER RURAL NORTH	
All Domestic Incidents (incl. crime)	33	276	78	402	130	919
All Domestic Crimes	4	89	30	113	43	279

For date period between 01/12/2012 and 30/11/2013

	FP	OB	OC	OC	OC	Total
	WHITELEY	WINCHESTER RURAL SOUTH	WINCHESTER CITY	WINCHESTER CITY GATE	WINCHESTER RURAL NORTH	
All Domestic Incidents (incl. crime)	31	293	88	426	153	991
All Domestic Crimes	10	92	33	140	61	336

⁶ Beat Areas are broken down into the following areas:

FP = Whiteley

OB = Bishops Waltham, Boarhunt, Southwick, Colden Common, Twyford, Denmead, Droxford, Durley, Curdrige, Owlesbury, Upham, Soberton, Hambleton, Soberton Heath & Newtown, Swanmore, Upper Meon Valley, Waltham Chase, Shirrell Heath & Shedfield, Wickham

OC = South Wonston, Micheldever, Sparsholt, Crawley, Kingsworthy, Itchen Valley, The Alresfords, Cheriton, Bishops Sutton, Compton, Otterbourne, Littleton, Harestock, Weeke, Abbotts Barton, Highcliffe, Winnall, Stanmore, Olivers Battery, Badger Farm, St Cross, City Centre

**WINCHESTER DISTRICT - ANTI-SOCIAL BEHAVIOUR (Incidents recorded
between 01/12/13 – 30/11/2014)**

	FP	OB	OC	OC	OC	Total
	WHITELEY	WINCHESTER RURAL SOUTH	WINCHESTER CITY	WINCHESTER CITY GATE	WINCHESTER RURAL NORTH	
ASB Environmental	15	94	80	108	56	353
ASB Nuisance	56	415	408	638	230	1747
ASB Personal	20	196	78	311	122	727
Total	91	705	566	1057	408	2827
	FP	OB	OC	OC	OC	Total
LITTERING/DRUGS PARAPHERNALIA	3	27	4	15	16	65
MISC ASB	7	34	130	69	21	261
NEIGHBOURS	19	160	34	327	102	642
NOISE	5	53	29	75	27	189
NUISANCE COMMUNICATIONS	5	60	21	88	46	220
ROWDY AND INCONSIDERATE BEHAVIOUR	27	196	228	374	105	930
STREET DRINKING	1	6	87	46	5	145
TRESPASS	4	14	12	16	18	64
VEHICLE RELATED NUISANCE	20	155	21	47	68	311
Total	91	705	566	1057	408	2827

Incidents registered between 01/12/2012 - 30/11/2013

	FP	OB	OC	OC	OC	Total
	WHITELEY	WINCHESTER RURAL SOUTH	WINCHESTER CITY	WINCHESTER CITY GATE	WINCHESTER RURAL NORTH	
ASB Environmental	12	92	36	51	43	234
ASB Nuisance	71	502	411	721	220	1925
ASB Personal	33	297	111	346	163	950
Total	116	891	558	1118	426	3109
	FP	OB	OC	OC	OC	Total
LITTERING/DRUGS PARAPHERNALIA	2	39	5	16	13	75
MISC ASB	7	32	111	63	16	229
NEIGHBOURS	15	223	60	358	85	741
NOISE	11	59	33	68	27	198
NUISANCE COMMUNICATIONS	7	66	31	103	56	263
ROWDY AND INCONSIDERATE BEHAVIOUR	54	296	262	402	154	1168
STREET DRINKING	0	1	43	10	6	60
TRESPASS	2	31	3	13	21	70
VEHICLE RELATED NUISANCE	18	144	10	85	48	305
Total	116	891	558	1118	426	3109

WINCHESTER DISTRICT - RURAL CRIME

	01/12/2013 - 30/11/2014			01/12/2012 - 30/11/2013		
	OB	OC	TOTAL	OB	OC	TOTAL
	WINCHESTER RURAL SOUTH	WINCHESTER RURAL NORTH		WINCHESTER RURAL SOUTH	WINCHESTER RURAL NORTH	
1 Violence Against the Person	137	113	250	139	104	243
2 Sexual Offences	23	27	50	3	12	15
3 Robbery	0	4	4	0	2	2
4 Theft Offences	387	581	968	445	594	1039
5 Criminal Damage and Arson Offences	184	125	309	157	124	281
6 Drug Offences	34	196	230	31	284	315
7 Possession of Weapons Offences	4	2	6	8	4	12
8 Public Order Offences	32	29	61	27	18	45
9 Miscellaneous Crimes Against Society	19	5	24	11	7	18
Total	820	1082	1902	821	1149	1970