

WTF158  
FOR INFORMATION  
WARD(S): TOWN

WINCHESTER TOWN FORUM

8 JUNE 2011

WINCHESTER RESIDENTS' PARKING SCHEME REVIEW – RESULTS FROM  
PUBLIC CONSULTATION

REPORT OF HEAD OF ACCESS AND INFRASTRUCTURE

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RECENT REFERENCES:

[WTF154](#) – Winchester Residents' Parking Scheme Review – 26 January 2011

[CAB2139](#) - Review of Residents' Parking Scheme – Preliminary Results from Public Consultation - 16 March 2011

[CAB2083 \(TP\)](#) - Review of Residents' Parking Scheme - 1 December 2011

EXECUTIVE SUMMARY:

This report considers the results of the public consultation on the Winchester Town Residents' Parking Scheme Review and seeks the Forum's views.

RECOMMENDATION:

1. That the results of the public consultation on the Winchester Town Residents Parking Scheme be noted.
2. That Members indicate any issues on the matters covered by the consultation which they wish to be considered by the Cabinet when it considers the responses to the consultation.

## WINCHESTER TOWN FORUM

8 JUNE 2011

### WINCHESTER RESIDENTS' PARKING SCHEME REVIEW – RESULTS FROM PUBLIC CONSULTATION

#### REPORT OF HEAD OF ACCESS AND INFRASTRUCTURE

#### DETAIL:

##### 1 Introduction & Background

- 1.1 In December 2010 a report (CAB 2083(TP)) reviewed the operation and control of Winchester's Residents' Parking Scheme. It recommended a number of possible changes to the scheme with a view to improving the service provided to the residents of Winchester. Following approval of CAB 2083(TP) officers arranged for a public consultation on a package of 'Key' and 'Further' proposals.
- 1.2 The 'Key' proposals were centred on the notion that that the use of 'visitor' permits be phased out and replaced by the use of 'scratchcards'. This proposal came about because of the potential for abuse from this form of permit.
- 1.3 However, due to high level of concern expressed over the proposals in relation to visitor permits and the high number of residents voting against it, it was felt that this matter should be dealt with in advance of consideration of other possible changes to the residents' parking scheme, to remove uncertainty and to allay concerns of residents. This prompted an early report to Cabinet (CAB2139) which agreed that the 'Key Proposals' relating to changes to visitor permit arrangements should not be progressed. It was also agreed that further analysis should be carried out on the consultation results and comments in relation to the other possible changes to the scheme (as consulted upon) and that this be reported to Cabinet in due course.
- 1.4 All of the results of the consultation have now been collated and analysed and this report seeks the views from the Forum on the results and issues as set out in the Appendices.

##### 2 Consultation, Results & Discussion

- 2.1 A letter and questionnaire was sent to 4,083 households who have some form of parking permit as part of the Residents' Parking scheme. Residents were invited to respond to the consultation either by the return of the completed questionnaire or by filling in the survey 'on-line'. The consultation period lasted four weeks and 1865 residents responded.
- 2.2 Preliminary analysis of the level of support for the 'Key Proposals' was considered in CAB2139 and in view of the recommendations agreed is not

considered further, other than to state that the identified need for better enforcement of 'visitor' permits is being dealt with by the implementation of new procedures to more effectively deal with their abuse. A database has now been established to record all possible cases of permit abuse, this is part of a procedure which then allows for warning letters to be sent to the registered permit holders, and if no satisfactory explanation is established then permits can be cancelled and future entitlements withdrawn. Subsequent enforcement action can then be taken through the issuing of Penalty Charge Notices in relation to cancelled permits. Such action is now possible as the Traffic Regulation Order has been amended to allow for the removal of permits in cases where their misuse can be determined. The first such letters are due to be sent out in early June and Members will be fully apprised of progress at the Forum meeting.

- 2.3 The Proposals still to consider and evaluate are:
- Proposal 6 - Users of 'Residents' permits in 'Inner' Zones should be permitted to designate a second, adjacent zone, to the one in which they live in order to allow more opportunities to find parking spaces
  - Proposal 7 - The operation of residents' parking bays in the 'Inner' zones be extended to include enforcement on Sundays, once the effects of Sunday parking charges have been assessed
  - Proposal 8 - For residents eligible for a parking permit who do not own a car, and to compensate for the loss of 'visitor' permits, it is proposed to offer an annual Resident (Non car owner) permit.
- 2.4 Proposal 8 - Because it has now been agreed that 'visitor' permits will not now be replaced, there is no reason to progress this proposal and therefore no further analysis has been done.
- 2.5 Proposal 7 – Since the agreement of CAB2170 on May 19<sup>th</sup> 2011 which revoked the implementation of Sunday parking charges there is no reason to further consider the implementation of this proposal and it is recommended that no further analysis or action is carried out.
- 2.6 Proposal 6 – i.e. allowing users of 'Residents' permits in 'Inner' Zones to designate a second, adjacent zone, to the one in which they live in order to allow more opportunities to find parking spaces, it should be noted that residents of inner zones who live on the boundary of the zone can already do this. This proposal came about because of perceived inequalities in the distribution of parking permits and spaces across the controlled parking zones, especially within the 'inner' zones where capacity is more constrained.
- 2.7 The proposal is well supported (62%) by those people who live within the inner Zones. However, in the outer zones which could be adversely affected by such a proposal (due to having to accommodate additional on-parking), the level of support is less clear (51% support). There are two possible options to consider in terms of taking this forward:
- That it would apply for use and designation within the inner zones only thus allowing an inner zone resident to designate a second zone only within the inner zone

- That it would apply across all zones thus allowing residents in an inner zone to designate a second zone in the outer or inner zone and vice versa.

2.8 Appendix 4 shows that there are capacity constraints in most zones to varying degrees in both inner and outer zones which need to be taken into consideration. The Forums view on this proposal is sought.

#### Other issues identified

2.9 Appendix 3 lists the comments made as part of consultation responses and the numbers of occurrences of those comments were made.

2.10 Many of the comments were in direct relation to the proposals, and effectively show the public opinion on the proposals made. A number of comments are worthy of further consideration, and the Forum's views are sought on this matter.

#### OTHER CONSIDERATIONS:

##### 3 SUSTAINABLE COMMUNITY STRATEGY AND CORPORATE BUSINESS PLAN (RELEVANCE TO):

3.1 This proposal will contribute towards a High Quality Environment.

##### 4 RESOURCE IMPLICATIONS:

4.1 The consultation is being undertaken by officers within current available resources.

##### 5 RISK MANAGEMENT ISSUES

5.1 None.

#### BACKGROUND DOCUMENTS:

[CAB2139](#) - Review of Residents' Parking Scheme – Preliminary Results from Public Consultation - 16 March 2011

#### APPENDICES:

Appendix 1: Summary of Consultation Responses

Appendix 2: Consultation Responses to Proposal 6

Appendix 3: Comments made as part of consultation responses

Appendix 4: Zone capacity assessment

Appendix 5 Plan of zones

## Appendix 1: Summary of Consultation Responses

### Proposals 1 - 5

Do you agree with the package of key proposals?

All respondents			Outer Zone residents			Inner Zone residents		
1233	No	66%	980	No	71%	246	No	52%
517	Yes	28%	329	Yes	24%	187	Yes	40%
31	partially	2%	16	partially	1%	15	partially	3%
84	blank	5%	57	blank	4%	25	blank	5%
1865			1382			473		

### Proposal 6

Do you agree with the following proposal? - Users of 'Residents' permits in 'Inner' Zones should be permitted to designate a second, adjacent zone, to the one in which they live in order to allow more opportunities to find parking spaces

All respondents		
684	No	37%
996	Yes	53%
185	blank	10%
1865		

Outer Zone residents		
539	No	39%
701	Yes	51%
142	blank	10%
1382		

Inner Zone residents		
144	No	30%
291	Yes	62%
38	blank	8%
473		

### Proposal 7

Do you agree with the following proposal? - The operation of residents parking bays in the 'Inner' zones be extended to include enforcement on Sundays, once the effects of Sunday parking charges have been assessed

All respondents		
749	No	40%
909	Yes	49%
207	blank	11%
1865		

Outer Zone residents		
611	No	44%
609	Yes	44%
162	blank	12%
1382		

Inner Zone residents		
135	No	29%
299	Yes	63%
39	blank	8%
473		

### Proposal 8

Do you agree with the following proposal? - For residents eligible for a parking permit who do not own a car, and to compensate for the loss of 'visitor' permits, it is proposed to offer an annual Resident (Non car owner) permit. (N.B. This type of permit will only be issued where no other permits have been issued to the household concerned.)

All respondents		
676	No	36%
982	Yes	53%
207	blank	11%
1865		

Outer Zone residents		
515	No	37%
717	Yes	52%
150	blank	11%
1382		

Inner Zone residents		
160	No	34%
262	Yes	55%
51	blank	11%
473		

## Appendix 2: Consultation Responses to Proposal 6

Do you agree with the following proposal? - Users of 'Residents' permits in 'Inner' Zones should be permitted to designate a second, adjacent zone, to the one in which they live in order to allow more opportunities to find parking spaces

All respondents			Outer Zone residents			Inner Zone residents		
684	No	37%	539	No	39%	144	No	30%
996	Yes	53%	701	Yes	51%	291	Yes	62%
185	blank	10%	142	blank	10%	38	blank	8%
1865			1382			473		

## Zone analysis - Outer Zones

Zone A			Zone D			Zone E			Zone F		
23	No	35%	40	No	63%	1	No	13%	8	No	16%
42	Yes	64%	20	Yes	31%	4	Yes	50%	32	Yes	63%
1	blank	2%	4	blank	6%	3	blank	38%	11	blank	22%
66			64			8			51		
Zone G			Zone H			Zone I			Zone J		
10	No	45%	25	No	32%	70	No	38%	69	No	51%
10	Yes	45%	49	Yes	62%	98	Yes	54%	52	Yes	38%
2	blank	9%	5	blank	6%	15	blank	8%	15	blank	11%
22			79			183			136		
Zone K			Zone L			Zone O			Zone T		
52	No	38%	87	No	46%	4	No	22%	59	No	37%
72	Yes	52%	81	Yes	43%	11	Yes	61%	83	Yes	52%
14	blank	10%	21	blank	11%	3	blank	17%	19	blank	12%
138			189			18			161		
Zone U			Zone V			Zone W			Zone X		
2	No	14%	33	No	35%	7	No	21%	44	No	37%
8	Yes	57%	56	Yes	60%	21	Yes	64%	59	Yes	50%
4	blank	29%	4	blank	4%	5	blank	15%	15	blank	13%
14			93			33			118		
Zone Y			Zone 2a&b								
2	No	50%	2	No	50%						
1	Yes	25%	2	Yes	50%						
1	blank	25%		blank	0%						
4			4								

## Zone analysis - Inner Zones

Zone B			Zone C			Zone M			Zone N		
38	No	41%	25	No	34%	9	No	14%	26	No	41%
47	Yes	51%	46	Yes	62%	52	Yes	83%	28	Yes	44%
8	blank	9%	3	blank	4%	2	blank	3%	9	blank	14%
93			74			63			63		
Zone P			Zone Q			Zone R			Zone S		
8	No	22%	14	No	27%	2	No	8%	22	No	35%
23	Yes	64%	32	Yes	63%	21	Yes	84%	37	Yes	59%
5	blank	14%	5	blank	10%	2	blank	8%	4	blank	6%
36			51			25			63		

## Appendix 3: Comments made as part of consultation responses

<b>Comment Made</b>	<b>No. times</b>
1 Opposed to the proposals on grounds of flexibility / practicality	301
2 Opposed to the proposals on grounds of 100 Scratchcards insufficient	253
3 Keep system as it is / no change the system / prefer current system	224
4 Opposed to the proposals on grounds of cost / economics	177
5 Don't agree with increasing No. of residents permits as there are too many cars already	157
6 why should NCO households have a flexible permit – open to abuse/can use scratchcards	150
7 Need 'visitor' permits – as these are used for child care / carers	148
8 Opposed to No 6 - 2 <sup>nd</sup> zone designation as it will allow cause more problems	128
9 Current system is ok better enforcement is required	127
10 Endorse key proposals – but with reservations	107
11 Opposed to Sunday charges / restrictions / more restrictions	100
12 Proposals are financially motivated by WCC to balance books / generate income	94
13 Current system is being abuse / open to abuse	87
14 Need more information on costs / proposals should cost no more / less for low incomes	85
15 Scratchcards are difficult to use / administer / complete / easy to make mistakes	71
16 Traffic management issues: searching for spaces / one way system / SY & DY lines	71
17 Support for 1 resident & 1 visitor allocation / reduce allocation to 1 visitor permit	57
18 Parking v. difficult / No of permits exceed spaces / something needs to be done	53
19 Support for SUNDAY charges / restrictions / more restrictions	52
20 Allow use of permits in WCC Car parks / allow scratchcards in same	49
21 The RPS / Scheme should be use to limit the number of cars people have in the centre	40
22 Need to increase the number of spaces / re-evaluate zones to increase bays	37
23 Scratchcards are still open to abuse	33
24 Support No6 - 2 <sup>nd</sup> zone designation as it will allow equitable/fair distribution of permits	30
25 No evidence of abuse / Where is evidence of abuse / no great level of abuse	30
26 Proposals will encourage 2 car house holds and discourage 1 car households	28
27 Need 'visitor' permits - use / change variety of cars / vehicles / rent cars	27
28 Proposals are too complicated	24
29 Opposed to environmental impacts of scratchcards / waste of resources / litter	22
30 Scratchcard costs need to be cheaper £20 for 100	22
31 No. of Residents permits given should be reduced in line with drive & garage spaces	20
32 Remove shared residents / P&D bays and make them all residents parking only	18
33 2 <sup>nd</sup> Residents permit is no use to 1-car households	17
34 Proposals will make the current situation worse/limit access/cause overcrowding	15
35 Over night visitors would need two scratchcards	14
36 proposals will adversely affect church visitors (no. 7)	14
37 The price / cost of permits is too low / should be higher to deter fraud	12
38 All bays should be individually marked	11
39 No benefit / Point to the proposals	10
40 Why cant Non-car owning residents (proposal 8) have 2No. NCOP's & scratchcards	9
41 Make scratchcards valid of longer /1 day	8
42 Need to retain guesthouse permits	7
43 Scratchcards are too expensive / should not have exp date	7
44 No more town centre development as this worsens / worsened the problems	6
45 Need to encourage residents with more than 1 car to relocate out of the town	6
46 Longer / different enforcement times required	6
47 Residents permits need to have the 'address' to deal with bad parking / emergencies	4
48 100 scratchcards is excessive	4
49 Amenity permits are being abused	3
50 Extend proposal 6 to outer zone.	3
51 Dual / Second zone permits (as existing) should be scrapped	2
52 Cost of permit to = car length/Environmental car factors	2
53 Alternative operation system needed	1
54 Oppose to new developmnt being exempt of RPS	1
<b>Total comments coded</b>	<b>2984</b>

## Appendix 4: Zone capacity assessment

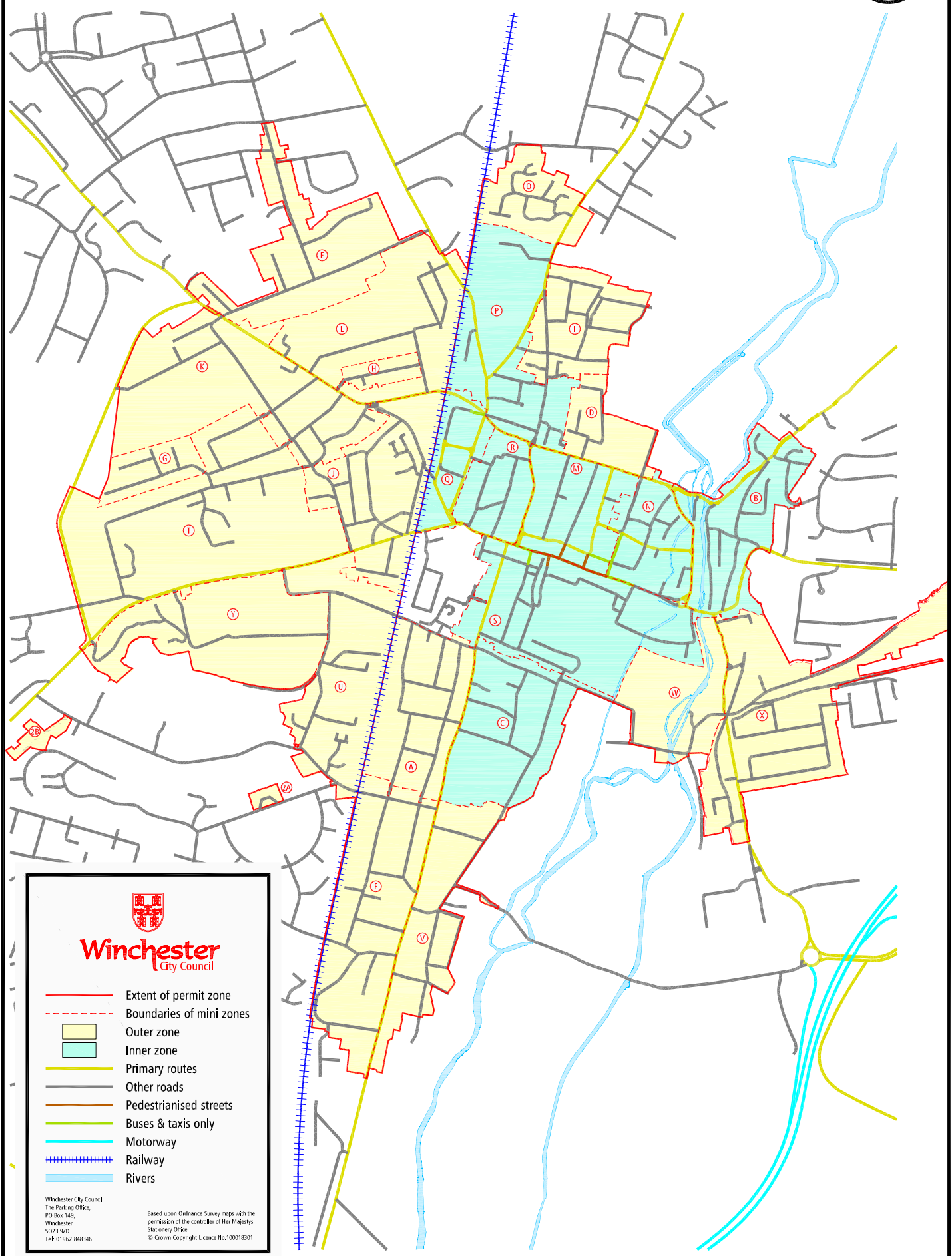
Inner Zones			Permits Issued					Spaces per permit	Occupancy level	% visitor permits
Zone	Descriptor / Road	No. of Spaces	Resident	Visitor	Amenity	Other	Total			
B	Wales Street / Water Lane	197	134	205	7	4	350	0.56	178%	59%
C	Culver Road / Cannon Street	122	118	130	50	0	298	0.41	244%	44%
M	Parchement Street / St Peters Street	35	80	82	0	0	162	0.22	463%	51%
N	Lower Brook Street / Lawn St	73	77	144	12	15	248	0.29	340%	58%
P	Andover Rd / Hyde Close	37	71	62	8	0	141	0.26	381%	44%
Q	Sussex Street / Gladstone Street	56	71	60	10	1	142	0.39	254%	42%
R	Tower Street / Staple Gardens	18	52	27	10	0	89	0.20	494%	30%
S	St Thomas' Street / The Square	71	109	138	7	5	259	0.27	365%	53%
<b>Totals</b>		<b>609</b>	<b>712</b>	<b>848</b>	<b>104</b>	<b>25</b>	<b>1689</b>	<b>0.36</b>	<b>277%</b>	<b>50%</b>


Outer Zones			Permits Issued					Spaces per permit	Occupancy level	% visitor permits
Zone	Descriptor / Road	No. of Spaces	Resident	Visitor	Amenity	Other	Total			
A	Christchurch Rd / Edgar Rd North	194	91	128	20	3	242	0.80	125%	53%
D	Gordon Road / Park Ave	125	100	116	0	1	217	0.58	174%	53%
E	Bereweke Ave / Bereweke Rd	15	2	13	0	0	15	1.00	100%	87%
F	Christchurch Rd / Edgar Rd South	262	82	130	0	0	212	1.24	81%	61%
G	Poets Way / Byron Avenue	100	13	43	0	0	56	1.79	56%	77%
H	Fairfield Road / Conifer Close	99	104	115	0	0	219	0.45	221%	53%
I	King Alfred Place / Saxon Rd	362	281	351	7	5	644	0.56	178%	55%
J	Clifton Road / Clifton Terrace	183	155	258	0	2	415	0.44	227%	62%
K	Cheriton Road / Western Road	345	168	247	0	10	425	0.81	123%	58%
L	Hatherley Road / Cranworth Road	351	269	305	0	12	586	0.60	167%	52%
O	Abbey Hill Road / Northlands Drive	128	28	50	0	0	78	1.64	61%	64%
T	Greenhill Road / Westhill Park	407	153	292	0	1	446	0.91	110%	65%
U	Sparkford Road / Erskine Road	85	32	68	0	0	100	0.85	118%	68%
V	St Faiths Road / Kingsgate Road	232	126	142	20	12	300	0.77	129%	47%
W	Wharf Hill	40	63	60	0	2	125	0.32	313%	48%
X	St Catherine's Road / Milland Rd	434	210	283	4	0	497	0.87	115%	57%
W	Queens Road / Kerrfield	20	2	10	0	0	12	1.67	60%	83%
2A	Cromwell Road	13	3	5	0	0	8	1.63	62%	63%
2B	Staple Gardens	30	9	10	0	0	19	1.58	63%	53%
<b>Totals</b>		<b>3425</b>	<b>1891</b>	<b>2626</b>	<b>51</b>	<b>48</b>	<b>4616</b>	<b>0.74</b>	<b>135%</b>	<b>57%</b>

<b>Overall Total</b>	<b>4034</b>	<b>2603</b>	<b>3474</b>	<b>155</b>	<b>73</b>	<b>6305</b>	<b>0.64</b>	<b>156%</b>	<b>55%</b>
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# Appendix 5





**Winchester**  
City Council

- Extent of permit zone
- - - Boundaries of mini zones
- Outer zone
- Inner zone
- Primary routes
- Other roads
- Pedestrianised streets
- Buses & taxis only
- Motorway
- Railway
- Rivers

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