

DECISION TAKER: Cabinet Member for Climate Emergency, Councillor Kelsie Learney

REPORT TITLE: PHONE PAYMENT SYSTEM PROVIDER/OPERATOR - PROCUREMENT AND CAR PARK MANAGEMENT CONSIDERATIONS

16 JULY 2024

Contact Officer: Campbell Williams Tel No: 01962 848476 Email cawilliams@winchester.gov.uk

WARD(S): ALL WARDS

DECISION:

1. That Authority be delegated to the Head of Programme: Place, in consultation with the Cabinet Member for Climate Emergency, to agree tender documents and to seek tenders for a new contract for a phone payment system provider.
2. That the contract period be agreed for four years, with the opportunity for an extension of one year.
3. That Authority be delegated to the Head of Programme: Place, in consultation with the Cabinet Member for Climate Emergency, to enter into a contract with the successful bidder.
4. That an amendment to The Brooks car park chargeable hours from 8am - 7pm to 8am – 6pm, to match the recently changed opening times of the shopping centre, be agreed.
5. That an amendment to the car park free period for users of paid leisure activities from four to three hours at the Winchester Sport and Leisure Park car park, be agreed.

REASONS FOR THE DECISION

The phone payment system allows customers to pay on-line as another option to the traditional cash or card payment methods provided at the council's car park payment machines. It gives customers the ability to purchase parking sessions through their device/mobile phone, either via a call, SMS text, or using an application. RingGo is

the sole incumbent operator/supplier, their solution is used in all the council's chargeable car parks.

The current contract with RingGo expires on 22nd November 2024. The purpose of this report is for approval to carry out a procurement exercise to seek to agree a new contract.

This report also considers and seeks approval for two matters in relation to parking management at The Brooks car park in Winchester and at the Winchester Sports and Leisure Park car park.

OTHER OPTIONS CONSIDERED AND REJECTED

1. The council could not offer a phone payment system but this was rejected as it is a popular system which offers choice and flexibility to customers. The other payment methods such as cash and credit card will also remain available.
2. Changes in relation to The Brooks are necessary as The Brooks management company has already changed the opening and closing hours of the shopping centre, which they are permitted to do under the terms of their lease.
3. In regard to changes to the free parking period for users of the leisure centre other options such as a shorter period was considered but rejected as it would not allow sufficient times for some activities/ activities.

DECLARATION OF INTEREST

None

DISPENSATION GRANTED BY CHIEF EXECUTIVE:

None

APPROVED BY: Kelsie Learney

DATE: 16.07.2024

Councillor Kelsie Learney – Cabinet Member for Climate Emergency

APPENDICES

Appendix 1 Equality Impact Assessment