

**Community Safety Partnership Case Studies 2018/19**

The following case studies intend to demonstrate to the committee some of the proactive partnership activity that has taken place within the reporting period.

**Case 1 – Domestic Violence and Abuse:**

**A client's Story:**

I have been using the Women's Centre for over 9 months because I have suffered lots of domestic abuse and violence.

I wasn't allowed to have friends and I wasn't allowed to spend time with my family. I was also denied food, clothes, heating and electricity.

The final straw was when my mother became seriously ill with her heart and was having electric shock treatment on it. There was a switch inside my head, telling me I was going to die here.

I was very lucky to have help from a neighbour who put me in a taxi while my husband was at work. I NEVER went back, and I came out with nothing and my divorce took two years. During this time, I have made beautiful friends and had fantastic support through the freedom programme

There is no shame in asking for help. And there is no shame in having the basics or essentials of life. And there is no shame in wanting to improve yourself by learning to grow each day. We all have these personal rights.

But most of all we all deserve to be loved because everybody is somebody.

And no-one is ever nothing.

**Case 2 –Protecting Vulnerable People:**

Street Pastor Teams have known and built a bit of a relationship with male member of the street attached community over the last few years, meeting him on the streets between 11pm and around 2am as he busked for a few coins.

Last August the service became aware that he was in hospital, and the scheme co-ordinator who worked on St James's Lane, made the short uphill trek to visit him. Since that day he has been supported practically by the scheme co-ordinator and 3 volunteers, and prayed for by all 65 volunteers who participate in the scheme. Volunteers are keeping up to date weekly by email, with the individual's enthusiastic permission.

Having initially believed he might not leave hospital alive, we saw him return home, then back to RHCH, twice. Each time members of the scheme have visited him regularly, and one volunteer in particular has supported him at home. Another volunteer made a generous cash donation so he and the scheme co-ordinator were able to spend a happy hour in Aldi

stocking his larder! We also arranged for a spare fridge from the former St Peter's convent to be made available, and delivered it. On one occasion a volunteer called an ambulance, and on another the scheme co-ordinator was there as an ambulance arrived, called by the Council's Homeless and Outreach Support Worker.

In November the individual was anticipating discharge from RHCH in a one day's time, and a care package has been put in place to support him at home for 6 weeks. Street Pastor Volunteers will continue to support him, as friends do, for that is what we feel we have become. Will he make it? We don't know, but we are there for him in the time he and we are given.

NB: The case study above does not fall clearly within Street Pastors' normal scope of activity, it does lie within their mission to offer **reassurance, safety and support by caring, listening and helping**

### **Case 3 – Tackling ASB (Urban & Rural)**

The Housing Tenancy Team worked closely with partnership agencies to address anti-social behaviour in the vicinity of a sheltered scheme. The tenant was residing in the sheltered housing scheme and known nominals were frequenting the address on a regular basis causing nuisance and annoyance to neighbouring residents.

By working closely with Hampshire Police, the Sheltered Housing Team, Housing Advice and Homelessness Team, Community Safety Team, the Outreach Service, A2 Dominion, local Councillors and residents, evidence was gathered and reassurance was provided.

By working in partnership action was taken on the resident in the form of a Notice of Seeking Possession and an Acceptable Behaviour Contract. Following this the resident started to engage with the support on offer to help him manage and sustain his tenancy. Due to the improvements in his behaviour and no subsequent breaches the resident was moved to more suitable accommodation. This was not only of benefit to the resident himself, but also to the neighbouring community who were extremely grateful.

The tenant moved in to their new address however they were again targeted by known nominals who began frequenting the property on a regular basis causing nuisance and annoyance to the tenant himself and neighbouring residents. It was clear the tenant was very vulnerable and safeguarding was a priority. In order to address the issue quickly and effectively the Housing Tenancy Team made an application for a partial Closure Order with the support of Hampshire Police. A partial Closure Order was granted and banned anyone from entering the property for three months with the exception of the tenant and any associated support services.

This proactive action proved to be extremely successful, not only did this bring relief to local residents; it also enabled the tenant to maintain their tenancy and remain living happily in their home.