

ANNUAL DELIVERY PLAN 2018-19 – April to September 2018 Performance Update

Priority 1: Domestic Violence & Abuse						
Objective	Measure	Lead Officer	Target Date	Expected Outcome	Update on expected outcome	Performance Headlines
<p>Objective 1: Improve the quality of service provided to both victims and those secondary affected by domestic abuse.</p>	<p>Standard to high risk DA cases dip sampled on a quarterly basis to quality assure the work being undertaken by the partnership.</p>	<p>Hampshire Constabulary You Trust</p>	<p>30/09/18</p>	<p>Gaps in service provision or support need will be identified and reported in the annual report.</p>	<p>Police: There has recently been a regional inspection by HC performance team which looked at DA with injury reports. Majority were assessed as good.</p> <p>No issues identified with dip sample of 4 randomly selected reports all appropriate initial response, good investigations and Safeguarding covered (HR to MARAC).</p> <p>You Trust: HICAP (housing project for isolated communities) is no longer being run.</p> <p>HMSS – working with local landlords to make properties safer for those at risk.</p> <p>Trinity: working in</p>	<p>You Trust Clients: 213</p> <ul style="list-style-type: none"> • Comm Supp – 23 • IDVA – 50 • Refuge – 15 • HICAP - 61 <p>Police: HMIC inspection (Domestic abuse with injury) outcome report – good.</p> <p>Trinity/You Trust: A number of women coming to the end of the freedom programme are taking up the offer of counselling.</p>

					partnership with You Trust to provide continued support in the form of counselling services at the end of the Freedom Programme.	
	Case studies identified for inclusion in the end of year document.	Trinity Winchester You Trust	30/09/18	Case studies in the Overview and Scrutiny Report and subsequent annual reports.	Complete	A library of case studies in place and uploaded to the plan on a page quarterly using specific themes e.g. one of the 3 main objectives.
	Arrest and positive disposal rates collected in relation to substantive crime being committed.	Hampshire Constabulary Office of the Police & Crime Commissioner.	30/09/18	InterACT performance updates provided for scrutiny and action.	Ongoing: Data is being provided directly by the district police commander. Police: YTD commission rates have reduced by 2% (as of Nov 2018) out of a total of 495 offences. The arrest rate for the force in Oct 2018 was 34%, a downward trend from a peak of 50% at the start of this year.	Police: Domestic abuse represents 31% of all violence with injury offences reported in the north of Hampshire (Test Valley, Winchester, Hart & Rushmoor & Basingstoke, E Hants). Positive outcomes rates (FAT) Formal Action Taken, has increased by approximately 20% within Winchester during this period to 65%.
Objective 2: Reduce the total number of repeat domestic abuse victims and offenders.(Police YTD figures)	Number of repeat victims of domestic abuse identified through the	Hampshire Constabulary You Trust Trinity Winchester	30/09/18	A reduction in the number repeat victims of DA.	Ongoing: Of 28 women attending the Freedom Programme, two were known to be repeat victims of domestic abuse.	Police: Repeat Offender (more than 2 crimes) figures within a rolling 12 months show a variance of -5% . This equates to the following:

	referral process to support agencies.					<ul style="list-style-type: none"> • Current 12months – 27 • Previous 12 months - 22
<p>Objective 3: Improve the quality and speed of safeguarding referrals by all agencies to the MASH, MARAC or You Trust.</p>	<p>Baseline year identified – provide data for the period 01/04/18 – 30/09/18 on the quality and speed of safeguarding referrals to MASH, MARAC or You Trust</p>	<p>Hampshire Constabulary</p> <p>You Trust</p> <p>Trinity Winchester</p>	30/09/18	Baseline agreed.	<p>The MASH Team are satisfied with the number and quality of referrals, the only delay / bottle neck is processing them – this is simply a matter of the demand placed on the team’s vs workload.</p>	<p>Police: Number of repeat victim (more than 2 crimes) incidents within a rolling 12 month list against the previous year show:</p> <p>-78% variance =</p> <ul style="list-style-type: none"> • Current 12 months – 96 • Previous 12 months - 18 <p>Hampshire Constabulary do not consider there to be a significant increase in the number of repeat victims of domestic abuse rather a change in recording practises as indicated above has caused an increase in recorded incidents.¹</p>

¹ Change in recording practices - The increase seen in the current 12 months figures compared with the previous 12 months, is an anomaly created by Hampshire Constabulary’s crime recording practices, which is most likely attributed to the duplicate recording that now takes place for any reported harassment cases and the secondary reports being generated when involved parties make counter-allegations. In addition there have been an increased number of very low level incidents that come to the attention of Police that have to be recorded even though no subsequent police action is justified or appropriate.

Priority 2: Protecting Vulnerable People						
Objective	Measure	Lead Agency	Target Date	Expected Outcome	Update on expected outcome	Performance Headlines
Objective 1: Improve the quality of service provided to local residents identified as vulnerable in whatever guise it may be. ²	A scrutiny process of the quality of service provided to vulnerable residents across the district was undertaken.	WCC Community Safety Team (OVAL, Fortress) ³ Hampshire Constabulary (Winchester District TPM)	30/09/18	Remedial action taken as appropriate.	Complete: Offender Victim and Location meetings are chaired by WCC's ASB Specialist, monthly. The aim of the meeting is to manage risk associated to individuals and the community as a multi-agency partnership. Scrutiny report to be presented to City Council Committee March 2019. Fortress Meeting in Winchester is considered to be one of the best in Hampshire in terms of partnership input/intel.	A survey was launched in December 2018 for partners, ward representatives and victims of ASB to ascertain satisfaction levels. The responses to the survey are available as a background document to the O&S Committee report.
	Case studies identified for inclusion in the end of year document.	WCC Community Safety Team	30/09/19	Case studies in the Overview and Scrutiny Report and	Complete: A library of case studies in place and uploaded to the plan on a page quarterly using specific themes e.g. one of the 3 main objectives	

² Vulnerability – is used in the Community Safety context to describe a range of issues related to the socioeconomic factors that may be linked to risk or exploitation e.g. homelessness, family breakdown, domestic abuse, substance dependency, age, emotional wellbeing.

³ OVAL & Op Fortress – OVAL addresses quality of life issues such as ASB and Op Fortress addresses concerns around drug supply within the City. All activity is updated and logged onto the partnership IT interface known as SafetyNet.

				subsequent annual reports.	within the Delivery Plan.	
	Arrest and positive disposal rates collected in relation to substantive crime being committed (FAT Outcomes).	Hampshire Constabulary	30/09/18	InterACT performance updates provided for scrutiny and action.	Ongoing: Still working with the OPCC to bring this to an acceptable conclusion.	<p>Police: Arrest and disposal rates were up during this reporting period:</p> <ul style="list-style-type: none"> • Winchester – 21.6% • North area – 13.8% • Force area – 13.9%
Objective 2: Reduce the number of vulnerable street community individuals.	Monthly operations within the City to locate and ID members of the street attached community signposting to appropriate care and housing support.	WCC Community Safety Team (Operation Helicon) ⁴ Housing Outreach Team	30/09/18	An increase in referrals to housing and support services.	Ongoing: We have seen a reduction in the number of individuals found on outreach, we are currently reviewing the provision of housing in the City to try and bridge any gaps. An example is the renovation of Sussex St which will be 12 self contained units providing a Housing First approach to the accommodation and support.	<p>Begging statistics show a significant decrease in numbers captured on the City Centre CCTV in the last year.</p> <p>Winchester has been successful in their application to become part of the MEAM network (Making Every Adult Matter) using the MEAM approach.</p> <p>Operation Helicon stats for April 18 – September 18</p> <ul style="list-style-type: none"> • 16.04.18 x 3 individuals found / signposted/advice and support card given • 02.07.18 x 7 individuals

⁴ Op Helicon – Multi-agency outreach operation followed by a case briefing to discuss the housing/support options available to those located during the operation.

						<p>found / signposted/advice and support card given</p> <ul style="list-style-type: none"> • 20.08.18 x 8 individuals found / signposted/advice and support card given <p>WCC Outreach:</p> <p><u>1st April – 30th September 2018.</u></p> <ul style="list-style-type: none"> • 63 individuals found compared to 51 for the same period in 2017 • 53 male, 10 female compared to 44 male, 7 female in 2017. • 48 use either drugs or alcohol compared to 37 in 2017 • 6 with no local connection to Winchester or Hampshire compared to 18 in 2017 <p>NB: Many of those found in quarter 1 will also have been found in quarter 2 as well.</p> <p>All individuals are given advice and signposted to Housing Options/other service support. However it is important to note that a high number of individuals found are suitably accommodated.</p>
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	Interventions/diversionary activity documented.	WCC Community Safety Team (Operation Helicon) Housing Outreach Team Street Pastors.	30/09/18	Barriers and blockages reported back to Tactical and SIG groups.	Complete: Both operational and Strategic groups (SIG and Tactical groups) are embedded within Winchester and that is encouraging greater discussion around remedial action against blockages and barriers to individual engagement of services.	Winchester Street Pastors Statistics: 2017/18 data suggests the following: <ul style="list-style-type: none"> • General reduction in incidents, with occasional peaks • No under 16 reports for last 18 months. • Extreme intoxication incidents low but persistent WCC: MEAM pilot area as of 2019. The CSP plays a large part in both the SIG and Tactical group's development/delivery.
Objective 3: Improve the system processes for those requiring mental health and substance misuse assessment	Baseline year identified provide data for the period 01/04/18 – 30/09/18 on the waiting times for those requiring assessments	High Intensity User Group (HIUG) WHCCG Inclusion	30/09/18	Baseline agreed.	Although not yet achieved the WCC Housing Team have received approval to recruit to a specialist mental health support worker role. The officer will be mentored by the CMHT and attend weekly meetings. Inclusion, take an active role within partner district level meetings. The CSP is represented	WHCCG Data report shows that the Primary Diagnosis linked to mental health for the periods 2017/18 and 2018/19 respectively are: Poisoning (incl. overdose): Qtr. 2 = 43 Qtr. 2 = 204 Psychiatric Conditions: Qtr. 2 = 16 Qtr. 2 = 169 Mental and behavioural disorders due to use of alcohol: Qtr. 2 = 22 Qtr. 2 = 0 Mental disorder, not otherwise specified:

					at High Intensity User Group (HIUG) meetings.	Qtr. 2 = 20 Anxiety disorder, unspecified: Qtr. 2 = 13	Qtr. 2 = 0 Qtr. 2 = 0
Priority 3 – Tackling ASB (urban & rural)							
Objective	Measure	Lead Agency	Target Date	Expected Outcome	Update on expected outcome	Performance Report	
Objective 1: Reduce the number of hotspot ASB locations and repeat ASB offenders.	Baseline data on ASB locations and related incidents identified. Provide data for the period 01/04/18 – 30/09/18 (FAT Outcomes) Youth Disposals related to ASB	Hampshire Constabulary WCC Community Safety Team (OVAL) Hampshire YOT	30/09/18	InterACT performance updates provided for scrutiny and action.	Abbey Gardens: Increased calls regarding ASB & DRH in the locality requiring problem solving approach with the CSP. Op Claw introduced as sustained partnership focus to prevent escalation. A problematic male was quickly arrested, Response & Patrol briefed so that additional support was given. Calls have reduced. Popular NTE venue, WC – 21 x assaults reported in the past 12 months which equates to 60%. Being managed by Colin Pollard (Licensing) – actions set <ul style="list-style-type: none"> • Body Worn Video on all SIA staff: • Refresher for SIA on powers and use of force • Glassware for student 	Police: Current and previous figures within this period showed: <ul style="list-style-type: none"> • ASB reports = current 1,381, previous 1,350 show a 2% increase. • Rural Crime reports = current 1876, previous 1800 show an increase of 4%. OVAL: 27 hotspot locations were reported in 2018 compared to 13 in 2017 for the same reporting period. All have been resolved apart from 6 which are still being monitored. Calls to the CSP have decreased or stopped altogether in the case of 21. Hotspot incidents include: <ul style="list-style-type: none"> • General ASB 	

				<p>nights (Thurs)</p> <ul style="list-style-type: none"> • Advice on scene • preservations <p>This, together with other visits to the venue has shown a reduction in calls to service and calls relating to the venue.</p> <p>The following places were identified as hotspot ASB locations via Oval and incoming reports to Community Safety April 2018 – September 2018:</p> <p><u>Water Lane, Winchester</u> – Reports from residents to Community Safety - Large numbers of youths congregating and jumping into the river, swearing loudly ,being intimidating due to the large numbers, drinking alcohol, drug taking, causing ASB, leaving rubbish and litter everywhere.</p> <ul style="list-style-type: none"> • Twice daily patrols organised involving all members of the CS team providing a high visible presence • identify and educate 	<p>(shouting/swearing)</p> <ul style="list-style-type: none"> • Rough sleepers • Drug paraphernalia • Criminal damage • Drug dealing. <p>Some of the hotspot locations were raised at Oval and others core business.</p> <p>It is important to note that some locations are weather dependent.</p> <p>Community Courts: Launched in 2018 with the first case heard 7 December, there have been a further 12 hearings since that date.</p> <p>Hampshire YOT: Sentencing Outcomes in Winchester District(s) during the period 01/04/2017 to 31/03/2018. Counting subsequent Offences with Outcomes to 22/10/2018 There were a total of 70 Sentencing Outcomes in the period involving 62 young people:</p> <p>Pre- Court:</p> <table border="1"> <thead> <tr> <th></th> <th>F</th> <th>M</th> </tr> </thead> <tbody> <tr> <td>Community Resolution</td> <td>11</td> <td>42</td> </tr> <tr> <td>Youth Caution</td> <td>0</td> <td>1</td> </tr> </tbody> </table>		F	M	Community Resolution	11	42	Youth Caution	0	1
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				<p>those using offensive language</p> <ul style="list-style-type: none"> • Case opened on SafetyNet for multi agency record management. <p>This action resulted in fewer calls and the case was closed.</p> <p><u>Tiller Lane , West of Waterloooville</u> – Reports made to CS and Police from residents concerned about ASB from large groups of youths, smoking cannabis, riding mopeds on pavements, swearing, littering and generally low level ASB (all affecting others quality of life).</p> <ul style="list-style-type: none"> • Environmental walkabout arranged with Housing provider in the area and door to door visits made in the locality • Reassurance visits • Report it flyers distributed • Moped registration numbers investigated • Benches in the hotspot location removed. 	<p>Y/Caution + Vol 1 1</p> <p>Y/Conditional Caution 1 3</p> <p>Court Appearance:</p> <p>Other 0 1</p> <p>First Tier Penalty:</p> <p>Referral Order 1 4</p> <p>Sentence Deferred 0 1</p> <p>Community Penalty:</p> <p>Youth Rehab Order 0 2</p> <p>Offences by Outcome:</p> <p>Arson:</p> <p>Out of Court Disposal = 1</p> <p>Criminal Damage:</p> <p>Out of Court Disposal = 10</p> <p>First Tier = 3</p> <p>Domestic Burglary:</p> <p>Out of Court Disposal = 2</p> <p>Theft/Handling Stolen Goods:</p> <p>Out of Court Disposal = 8</p> <p>First Tier = 5</p> <p>Community = 5</p> <p>Drugs:</p> <p>Out of Court Disposal = 14</p> <p>First Tier = 1</p> <p>Motoring Offences:</p> <p>First Tier = 2</p> <p>Vehicle Theft/Unauthorised Taking:</p> <p>Out of Court Disposal = 1</p> <p>First Tier = 3</p> <p>Public Order:</p>
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					<ul style="list-style-type: none"> Case opened on SafetyNet <p>Calls to this location have substantially improved although still being monitored through Oval.</p>	<p>Out of Court Disposal = 6 First Tier = 2 Community = 1 Violence Against the Person: Out of Court Disposal = 23 First Tier = 10 Community = 4 Court Appearance No Separate Penalty = 1 Other: Out of Court Disposal = 1</p>
	Case studies identified for inclusion in the end of year document related to the use of legislative tools and powers.	WCC Community Safety Team (OVAL) Hampshire Constabulary	30/09/18	Case studies in the Overview and Scrutiny Report and subsequent annual reports.	Complete - Case studies provided	
Objective 2 – Improve the quality of life for local residents effected by ASB	ASB legislative tools and powers used to address ASB incidents.	WCC Community Safety Team Hampshire Constabulary	30/09/18	Reduce the number of calls for service.	<p>There has been a reduction in calls to the WCC ASB lead and referrals to OVAL.</p> <p>ASB Intervention: This reporting period shows a considerable reduction in ASB type incidents in public places. This is reflected nationally whereby it is recognised that the changing</p>	<p>Police Summary of Community Banning Orders (CBO's) used and ancillary orders (Community Protection Notice, Community Protection Warning, Acceptable Behaviour Contract)/ s35s/ Ancillary orders over the past 12 months:- CBO's = 7 CPW = 7</p>

					<p>behaviour of young people in relation to their use of social media as entertainment/interaction has influenced the drop in recorded ASB e.g. alcohol related ASB, nuisance gatherings.</p> <p>ASB Satisfaction Survey launched December 2018.</p>	<p>CPN = 3 ABC = 3</p> <p>Oval: ASB 4 = 5 New referrals = 9 CPW's = 4 CPN's = 2</p> <p>CCTV stat's continue to show reductions in Begging e.g. stat's showed a reduction of 47% (28 as opposed to 53 for September).</p> <p>Winchester App Reports coming into the City Council within this period showed there were 8 complaints in 2018 compared to 43 in the same period in 2017. Of those 3 were progressed for further investigation.</p>
	Case samples related to partnership intervention documented.	<p>WCC Community Safety Team (OVAL)</p> <p>Ch. Insp. Mark Lynch, Hampshire Constabulary</p>	30/09/18	Case studies in the Overview and Scrutiny Report and annual reports.	Complete - Case studies provided.	
Objective 3 To reduce the number of fly	Baseline data taken from	WCC Community	30/09/18	A reduction in ASB	Small reduction compared with the same period 2017	Positive ASB interventions include:

tipping (or similar) ASB incidents; Increase the total number of positive interventions	2017/18 used to identify hotspot locations.	Safety Team (OVAL)		related hotspot locations.	(April – Jul) reduced from 4 to 3.	<ul style="list-style-type: none"> • Greater collaboration with support services e.g. housing • Successful application to be part of the MEAM Network • Extended partnership patrols with BID rangers
	Data provided on the number of reported fly tipping incidents and the related prosecutions or interventions.	WCC Community Safety & Neighbourhood Services Team	30/09/18	<p>100% prosecution rate achieved for all court applications.</p> <p>Report provided for Council Scrutiny.</p>	<p>100% prosecution rate maintained.</p> <p>Successful prosecution for fly tipping – two males prosecuted for the same incident in Southwick, resulting in fines and costs for both.</p> <p>Council Scrutiny Committee will review the report in March 2019.</p>	<p>Fly tipping data</p> <p>Data collection period: 01/04/17 to 30/09/17</p> <p>Investigated x19 fly tip cases. Of these:</p> <ul style="list-style-type: none"> • 14 resulted in no further action, • 1 fixed penalty notice, • 3 investigations are still ongoing, • 1 warning letter issued. <p>Data collection period: 01/04/2018 to 30/09/2018</p> <p>Investigated x 25 fly tip cases and of these:</p> <ul style="list-style-type: none"> • 23 resulted in no further action, • 1 Fixed Penalty Notice issued and paid • 1 investigation still ongoing.

Winchester Street Pastors

- The information below outlines the activity undertaken by the Street Pastor scheme within the reporting period⁵. In addition to the charts below the scheme reports that they undertook 979 patrols in 2018 and 986 within the same period 2017.

⁵1 Number of drunk people who needed some form of assistance

2 Number of aggressive situations where street pastors intervened to calm things down

3 Number of isolated/upset/injured or unwell (therefore vulnerable) people assisted to locate their friends or assisted to get home. Includes help given cleaning up vomit

4 Number of contacts with people apparently sleeping rough

5 1st Aid given

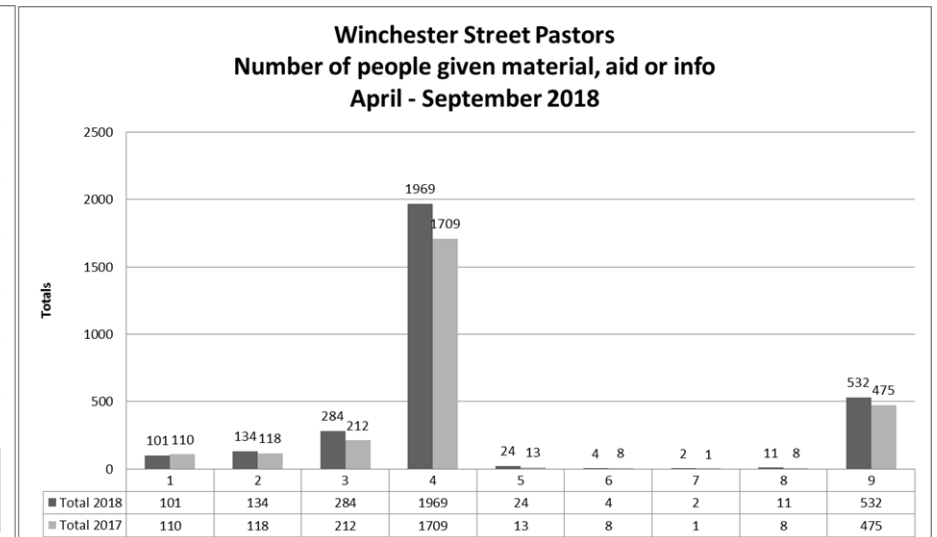
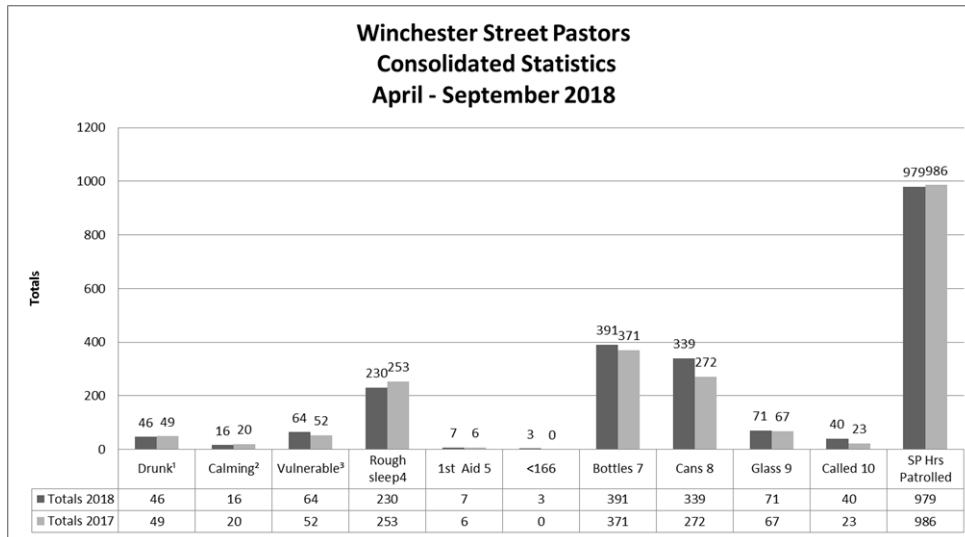
7 Persons under 16 sighted in city centre and reported to police where relevant

8 Bottles or glasses picked up from the street. Does not include broken glass swept up

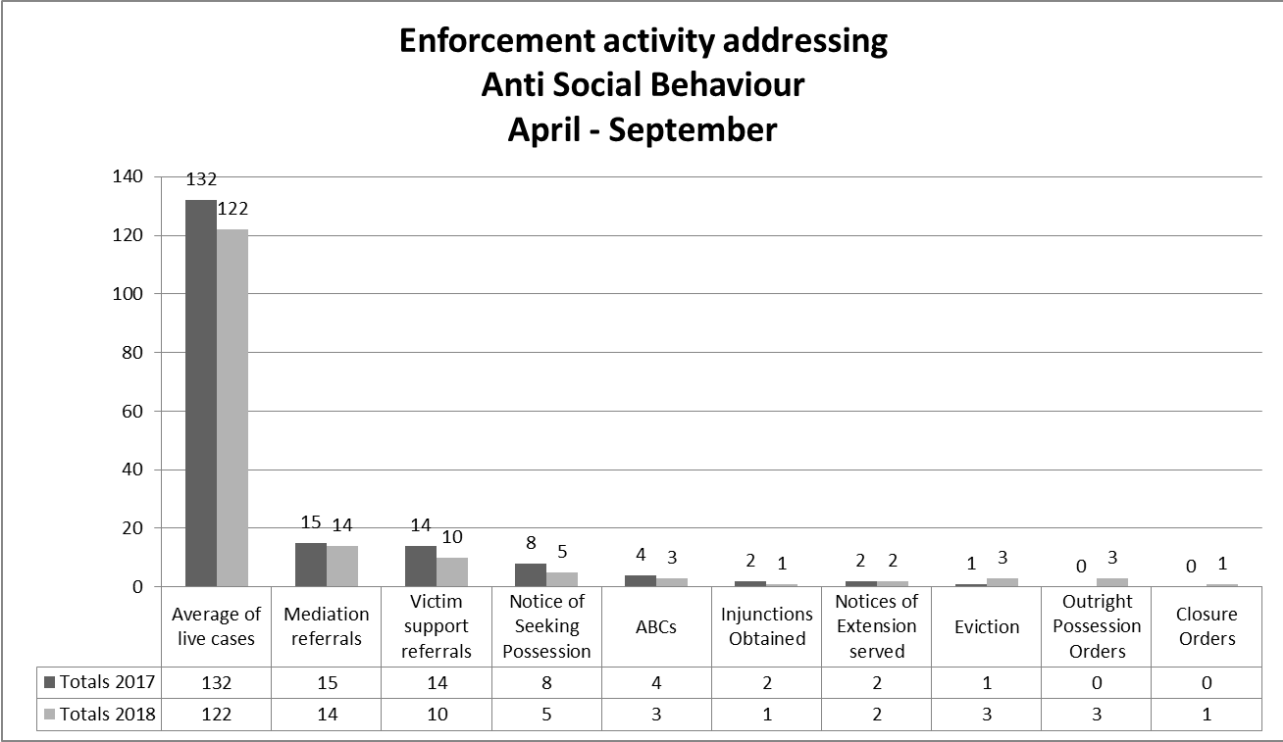
9....cans picked up from the street.

10 Number of times broken glass was swept up

11 Number of times called to assist by member of the public, or CCTV, Door Staff or Police (using radio or our mobile phone)



Winchester City Council Housing Housing Services Tenancy Team manages their tenants in terms of Anti-Social Behaviour. The following enforcement activity has been undertaken within the reporting period:



Conclusion

In its quest to reduce crime and disorder, the CSP remains committed to identifying opportunities for greater collaboration with new partners and other local authorities. All organisations have faced challenging times over the last few years and that remains the case for 2019, this means that all partners will need to continue to utilise existing resources wherever possible.

Throughout the coming year the Community Safety Partnership will:

- Deliver against the priority actions within this report
- Continue to support the Police & Crime Commissioner and County Group, Crime Reduction Plans
- Oversee and implement the delivery of crime & disorder related statutory duty⁶
- Continue to support a strategic and operational response to issues related to the street community.
- Support Community Groups and Neighbourhood Forums
- Deliver against the City Council's corporate related priorities e.g. Fly Tip, ASB, HMO's and Public Realm.

The Community Safety Partnership continues to celebrate partnership successes as demonstrated within this report. However the Partnership recognises we cannot be complacent, there is still a lot of work to do if we are to deliver a Community Safety service that responds to local need, supports those who are vulnerable to risk and pursue those who are the most prolific in their offending/behaviour.

⁶ Crime & Disorder Statutory Duty – Prevent (reducing the opportunity for violent extremism), Modern Slavery, ASB, Domestic Homicide.