

## **Consultation Details – March 2023 – December 2023**

following BHP040 presentation – 28 February 2023

### **March 2023 - TACT**

Housing Quality Network (HQN) review of engagement – information gathering – the tenant perspective – HQN meet with tenants from 3 different engagement activities

- TACT
- Service Delivery Group representatives
- Tenants not currently engaged

**August 2023** – Tenant feedback sessions with the author of HQN report

### **September 2023 – TACT Support Group meeting**

Discuss of AGM and approach to debating with wider TACT how to take HQN recommendations forward:-

- Refresh/reminder of the background / national picture and the reason for the review (Green paper, White paper, Bill and Social Regulation Act, most of the legislative changes come into force April 2024) and HQN Review findings.
- Tenant reference to the overarching board idea - that all other groups feed into

### **21 September 2023 - TACT AGM**

- Break out session to debate three questions.
  - How do we reach younger households?
  - What should our structure look like to ensure we are listening to all our tenants?
  - What are the burning issues for tenants?
- Overarching board idea repeated by tenants
- No other definite structure ideas given – but lots of thoughts around how groups should run

### **3 October 2023 – Tenant Involvement Steering Group**

- HQN Presentation of review findings
- Discussion on how to take forward
- Outline of a structure with an Advisory Board as the overarching board and details of the next stages (also emailed to TACT Committee)

### **Oct – Nov 2023 – Listening Better Survey**

- Find out what options for engagement work for those groups not currently heard from to inform work programme priorities
- Appendix 4 – sets out survey responses

For details of consultation activities prior to 28 Feb 2023 BHP see Appendix 1 – BHP 040 - Consultation details