

**SUPPORTED BY COUNCIL OFFICERS AND WORK BROUGHT
BACK INTO COUNCIL CONSTITUTION AS REQUIRED**

TACT BOARD

PURPOSE:

- CHALLENGE PERFORMANCE AND DRIVE IMPROVEMENTS
- TO HOLD SERVICE AND COUNCIL TO ACCOUNT
- LEARNS FROM EXPERIENCE AND KNOWLEDGE OF RESIDENTS AND INDEPENDENT EXPERTS

8 MEMBERS

- CABINET MEMBER HOUSING
- SHADOW CABINET MEMBER HOUSING
- TWO INDEPENDENTS
- FOUR RESIDENTS

**CONSUMER
STANDARD
GROUPS**

- SCOPE / PURPOSE TO FOLLOW REGULATORY STANDARDS

1. TENANCY STANDARD
2. NEIGHBOURHOOD + COMMUNITY
3. SAFETY + QUALITY
4. TRANSPARENCY, INFLUENCE, ACCOUNTABILITY

**INFORMAL
ENGAGEMENT
ACTIVITY**

- ON-LINE SURVEYS
- WHATSAPP
- FOCUS GROUPS
- LOCAL ENGAGEMENT
- SEE PAGE 7/8 OF HECF APPENDIX 1

REVIEW OF STRUCTURE AND HOW IT WORKS