

REPORT TITLE: ANNUAL COMMUNITY SAFETY PERFORMANCE UPDATE

5 MARCH 2025

REPORT OF CABINET MEMBER: Cllr Kathleen Becker, Community and Engagement

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WARD(S): ALL

PURPOSE

As the Crime and Disorder committee, the Scrutiny Committee is responsible for reviewing and scrutinising the decisions and work of the Community Safety Partnership (CSP). This report provides an update on the progress made by the Partnership against the priorities and actions emerging from the Strategic Assessment 2024. It covers the period 1 April 2024 to 31 December 2024¹.

RECOMMENDATIONS:

1. That the Committee acknowledge the Community Safety Partnership (CSP) progress report and agree any matters of significance.

¹ Data – only the first three quarters of 2024/25 data has been collected due the timing of the Scrutiny Committee.

IMPLICATIONS:1 COUNCIL PLAN OUTCOME²

- 1.1 Tackling the Climate Emergency and Creating a Greener District
- 1.2 The Neighbourhood Services & Community Safety Team use electric fleet vehicles.
- 1.3 Homes for all
- 1.4 The Community Safety Manager collaborates with relevant partners to help those who are coming to attention because of their behaviour to retain their accommodation.
- 1.5 The Neighbourhood Services & Community Safety team works across the council and with external partners to improve the quality of life for those living in Winchester by targeting the most prolific perpetrators of ASB.
- 1.6 Listening Better
- 1.7 The Community Safety Partnership has successfully supported the delivery of the OPCC funded Legacy Project. Providing support to those young people coming to the attention of partners because of their concerning behaviour³ for example 1-1 youth mentoring opportunities, signposting those who are substance dependent and providing support, intervention and diversion related to ASB.
- 1.8 Vibrant Local Economy
- 1.9 The CSP works in partnership with the Business Improvement District (BID), Police and WCC Licensing to reduce crime & disorder around the night-time economy (NTE).
- 1.10 The CSP has grant funded training/equipment for licensed premise representatives, with a focus on public safety and the NTE.
- 1.11 Living Well
- 1.12 The Neighbourhood Services & Community Safety team work across the council and with external partners to improve the quality of life for those living, working or visiting Winchester by targeting the most prolific offenders and perpetrators of ASB.

² Council Plan Outcome – this report equates to the first 3 quarters of 2024/25 and as such the information provided within this section relates specifically to delivery of the corporate priorities at that time.

³ Concerning behaviour – does not necessarily mean offending behaviour, it may mean vulnerable to exploitation or demonstrating risky behaviour that can lead to crime against an individual from others.

- 1.13 The Community Safety Partnership has focused one of their priorities around 'Pride of Place,' it also supports the delivery of the city council's vision around improving feelings of safety in a public space.
- 1.14 Your Services, Your Voice
- 1.15 Neighbourhood Services & Community Safety Officers use a variety of methods to open up communication between the council and residents using QR codes, face to face contact, broad consultation and social media. This enables us to ascertain levels of satisfaction and seek resident views against the services we provide.

2 FINANCIAL IMPLICATIONS

- 2.1 The overall budgets allocated for Neighbourhood Services & Community Safety, covering the financial period 2024/25 is £304k (£103k HRA and £201k GF).
- 2.2 Delivery of the Community Safety Strategy is supported via Government grant funding as commissioned projects, managed by the Office of the Police and Crime Commissioner or as independent grant funding bids direct from the Home Office.
- 2.3 The Community Safety Partnership successfully applied for a one off grant from the OPCC for a maximum of £37.5k. The grant is ringfenced to provide bespoke ASB Patrols in a dedicated hot spot location linked to police data.⁴

3 LEGAL AND PROCUREMENT IMPLICATIONS

- 3.1 Sections 19 of the police & crime act 2006, requires the city council to have a crime & disorder committee', which has the power to:
 - a) Review and scrutinise decisions made, or other action taken, in connection with the discharge by the 'responsible authorities' of their crime & disorder functions.
 - b) Make reports or recommendations to the local authority with respect to the discharge of those functions.
- 3.2 The term 'responsible authorities' refers to the bodies and persons covered by section 5 of the Crime and Disorder Act 1998, which includes, the City and County Councils, National Probation Service, Hampshire & Isle of Wight Constabulary, Hampshire and Isle of Wight Fire & Rescue Service and Integrated Care Board.
- 3.3 As the city council operates executive arrangements (with a Cabinet), the 'crime and disorder committee' must be a Scrutiny Committee.

⁴ ASB Hot Spot – the location is identified from police data and used to map the specific patrol area. The grant is paid out quarterly and is based on evidenced patrol activity, up to a maximum of £37K within a 12month project.

3.4 The role of the crime and disorder committee is to act as a 'critical friend' of the CSP, providing it with constructive challenge at a strategic level rather than adversarial operational level.

3.5 There are no procurement implications as a result of this report.

4 WORKFORCE IMPLICATIONS

4.1 None

5 PROPERTY AND ASSET IMPLICATIONS

5.1 None

6 CONSULTATION AND COMMUNICATION

6.1 The development of the Community Safety Strategic Assessment and the subsequent delivery plan is completed in consultation with statutory and non-statutory partners and community representatives.

6.2 The Cabinet Member for Community and Engagement is the chair of the CSP and is also kept fully informed of partnership activity via the Neighbourhood Services & Community Safety Manager.

6.3 Communication related to crime and disorder updates are circulated via the DSU to all ward members as appropriate, alongside individual support being offered at a Ward level.

7 ENVIRONMENTAL CONSIDERATIONS

7.1 Neighbourhood Services fleet vehicles are electric.

8 PUBLIC SECTOR EQUALITY DUTY

8.1 The council has a statutory duty under section 149 of the Equalities Act 2010 that requires public bodies to consider the needs of all individuals in their day-to-day work and in the course of their work supporting the Partnership, officers must have due regard to the Public Sector Equality Duty (PSED).

8.2 More specifically, officers have an understanding of the protected characteristic groups as set out in the Equality Act 2010 and have due regard to eliminate unlawful discrimination, harassment and victimisation as well as advanced equality and foster good relations between people who share a relevant protected characteristic and those who do not.

8.3 This report provides an update on the progress made by the CSP against the priorities and actions emerging from the Strategic Assessment 2024 and is not requesting any decisions. The report is for noting and raising issues only and therefore an equalities impact assessment is not necessary at that point.

9 DATA PROTECTION IMPACT ASSESSMENT

- 9.1 The CSP is governed by legislative powers in relation to the sharing of information for the purposes of managing risk around crime & disorder, i.e. the power to share via the Police, Crime, Sentencing and Courts Act 2022 (amendment to section 115 of the Crime and Disorder Act 1998). The storage and security of personal data within the confines of the service is managed in line with statutory, council policies and service retention schedules.

10 RISK MANAGEMENT

Risk	Mitigation	Opportunities
Financial Exposure	N/A	N/A
Exposure to challenge – legal statutory duty for the city council to provide scrutiny functions set out in s.19 and 20 of the Police & Crime Act 2006.	Ensure that an annual report is placed before Scrutiny Committee which enables feedback on the partnership work programme.	
Reputation	<p>Ensure that all ward members are fully appraised of issues in identified ASB hot spot locations in order to manage expectation.</p> <p>Ensure the professional integrity of all staff/partner contact is maintained.</p>	<p>Improve confidence in the service/reporting.</p> <p>Improving collaborative working arrangements and confidence in reporting.</p>
Property		
Community Support – reputational risk around not being able to provide staffing resource to events/walkabouts.	X4 Neighbourhood Services Officers who can be called upon to provide staffing resource to events/patrols.	Improving opportunity to survey residents about WCC service delivery and provide public reassurance around crime & disorder concerns.
Timescales		
Project capacity – Team cannot respond to all requests for operational support.	Broaden the partnership collaboration and provide greater resilience to the team.	Greater visible presence in collaboration with other organisations and strengthening partnership activity.

11 SUPPORTING INFORMATION:

- 11.1 For the purpose of section 19 of the Police & Justice Act 2006, this committee acts as the council's crime and disorder committee and, as such, it is responsible for reviewing and scrutinising the decisions and the work of the CSP.
- 11.2 The Committee is asked to consider this report and associated appendices in accordance with its scrutiny role as the council's crime and disorder committee.
- 11.3 The Community Safety Delivery Plan for 2024/25 focuses on 3 priority themes, they are:
- a) Domestic Violence and Abuse
 - b) Priority Crime
 - c) Quality of Life

The information listed in **Appendix 1** is twofold:

- it outlines how the work of the CSP supports the council's plan to deliver a safer district to the benefit of all who live, work and visit Winchester.
 - it provides a Community Safety Delivery Plan update, by way of a progress report against the actions and objectives the Partnership has delivered upon during the period 1 April – 31 December 2024.
- 11.4 The data in **Appendix 2** is a crime summary provided by the police district commander Ch. Insp. Korine Bishop.
- 11.5 Examples of key partnership achievements to date:
- a) **1** successful grant funding bid to the Office of the Police & Crime Commissioner (OPCC) of £37.5K, aimed at reducing ASB in public place hot spot locations via a bespoke patrol plan.
 - b) **24** ASB interventions undertaken:
 - **18** Community Protection Warning's (CPW's) issued – **5** waste in communal areas, **2** begging and street drinking, **1** begging, **7** for ASB linked to a CSP hotspot, **2** shoplifting, **1** ASB at the home address and vicinity. **3** CPW breached.
 - **1** warning letter issued.
 - **2** Community Protection Notices (CPN's) issued.
 - **2** CPN's issued for shoplifting – **1** breached application for Community Banning Order (CBO).
 - **1** CBO issued for shoplifting.

- c) The local Neighbourhood policing team data showed that for Formal Action Taken (FAT)⁵ outcome rates for violence with injury showed there were **119** recorded outcomes which equates to (18.7%).
- d) Formal Action Taken (FAT) outcomes taken via Hampshire Constabulary for overall crime has increased by **95** (1.5%).
- e) Trinity Women's service supported **132** women and of those **67** were new referrals. Of those **112** women reported domestic abuse as the primary need for the service (mainly historic domestic abuse).
- f) STOP Domestic Abuse (SDA) launched a Dispersed Safe Accommodation Service (DSAS) in October 2024⁶. The service has accommodated **8** people during the reporting period.
- g) SDA reported a 94% (**35**) increase in self-referrals against (**18**) in the previous reporting period. This was also demonstrated as an increase for young people (**6**) against (**2**) in the previous reporting period which may indicate an increase in service awareness.
- h) Successful funding bid to the Safer Streets 5 grant round via the Home Office, launched May 2024⁷. The funding supported the following night-time (NTE) economy initiatives that included Violence Against Women and Girls (VAWG) in a public place:
 - Training sessions in relation to VAWG were delivered to staff working within the night-time economy. 27 attendees from 11 venues.
 - Additional Safeguarding refresher training will include VAWG as specific subject matter and delivered to taxi drivers as part of their CPD.
 - VAWG was added as a standing agenda item at Pub Watch.
 - The Priority Crime Policing team undertook a number of proactive operations and created a hostile environment for prolific offenders around the NTE.
 - Yellow Door⁸ have been commissioned to deliver a healthy relationship education programme to the 3 city schools. Delivered in the first school in October, and the remaining schools have agreed dates booked in for the spring term.
 - Yellow Brick Road⁹ have delivered healthy relationship workshops at Sparsholt college.
 - Critical bleed kits and enhanced first aid training was delivered to staff from 8 venues (City Centre and Winchester University) and the kits supplied.

⁵ Formal Action Taken – Charged, Community Resolution, other Enforcement

⁶ DSAS - The service provides dispersed safe accommodation for victims who are not able to access communal refuge accommodation.

⁷ Safer Streets 5 Grant - £20,200 over 2 years.

⁸ Yellow Door – is preventing and responding to Domestic Abuse

⁹ Yellow Brick Road – Empowering young people to build a stable foundation for their future i.e. the Legacy project

- i) CCTV begging data April – November showed (**18**) recorded incidents, action included individuals being moved on, partners being informed of those being witnessed, and all incidents logged.

11.6 Headline Performance:

During the last year, the Neighbourhood Services and Community Safety team has worked with other services across the city council and externally with statutory and voluntary partners to deliver against priorities within the corporate strategy and associated delivery plans. Examples of that activity is listed below and cover the first **3** quarters of the 2024/25 financial year.

- a) **Anti-Social Behaviour (ASB) Housing Tenancy**¹⁰ – the council's tenancy team signposted **15** cases for assessment and mediation and **17** cases for victim support within the reporting period April to December 2024. They also served **3** Acceptable Behaviour Contracts and issued **4** Notices of Seeking Possession, **1** outright possession order and **4** outright evictions¹¹, **3** CPWs and **1** CPN served by Tenancy team.
- b) Tenancy Services opened **42** DA cases, **22** of those were given advice, **1** perpetrator moved, **3** sign posted to support agencies, **2** internal support successful, **1** moved via a management move, **1** safeguarding referral, **3** referral to other departments, **9** cases currently being worked on, measures include management move requests, target hardening, DASH¹² risk assessments, and sign posting.
- c) Stop Domestic Abuse (SDA) reported a **260%** increase in referrals received from WCC housing services (**18**) against (**5**) in 2023. Stop Domestic Abuse have been working closely with Winchester Housing Tenancy including co-locating an Outreach worker within the council offices, this has resulted in improved awareness and greater ability to identify and respond to domestic abuse disclosure¹³.
- d) SDA data showed that they were working with **18** young people across Hampshire who were reported as using abusive and unhealthy behaviours towards parents/carers/siblings. **5** females and **13** males were supported and **1** young person supported identified as transgender. They also delivered group work to **23** parents/carers who reported as experiencing abuse and/or unhealthy behaviours from their children.
- e) Trinity housed **15** individuals at Bradbury View with an additional **3** using crash beds¹⁴. They have supported over 400 individuals with **211** reporting mental health concerns, **114** accessed the service at various times

¹⁰ Tenancy data - 2023/24 is the baseline year following the implementation of a new case management system which has allowed more accurate recording of cases and case types.

¹¹ Evictions - Drugs x 2, Property condition and non-engagement x 1 and Property abandonment x 1.

¹² DASH - Domestic abuse, stalking and 'honour'- based violence risk assessment

¹³ STOP DA Co-location – resulted from the DAHA (Domestic Abuse Housing Accreditation) application process.

¹⁴ Managing Homelessness – this information demonstrates that not all of those found on the street are homeless i.e. partners are able to refer to emergency use of crash/night beds and when appropriate SWEP whilst support is being provided to find a more permanent solution.

throughout the reporting period and stated they were or had previously been rough sleeping, **161** individuals were seeking support for an addiction. Of the total number, **135** individuals accessed therapy, **202** accessed learning and **29** found employment.

- f) **653** Safe & Well visits were undertaken by Hampshire & Isle of Wight Fire & Rescue Service against **481** in the same period 2023.
- g) Local 1-1 mentoring project for 11–17yrs data showed, **10** actively being mentored, **5** awaiting pre-engagement visit/allocation to a mentor, **5** pending immediate nomination and a further **12** to be considered for future nomination at an appropriate time¹⁵.

OTHER OPTIONS CONSIDERED AND REJECTED

- 12.1 The Council is a responsible authority within the Community Safety Partnership and has a statutory duty to deliver against crime and disorder as laid down by government. Consideration of other options is not applicable to this report.

BACKGROUND DOCUMENTS:-

Previous Committee Reports:-

[SC091 - ANNUAL COMMUNITY SAFETY PERFORMANCE UPDATE](#)

Other Background Documents:-

[Winchester Community Safety Partnership Strategic Assessment 2024](#)

[Winchester Strategic Assessment Infographic 2024/25](#)

APPENDICES:

Appendix 1. Winchester Community Safety Partnership – Annual Delivery Plan 2024/2025 (April to December)

Appendix 2. Police District Commander Summary

¹⁵ Future Nomination – considered as part of an exit strategy for those young people who are already engaged with another service i.e. Youth Justice Service.